

# Allied Telesis Product Warranty **APAC**

Allied Telesis offers protection for your purchase with our Assured Lifetime Warranty (effective October 1st, 2014) for all products purchased from Allied Telesis or an authorised Allied Telesis distributor.

To obtain access to software updates, customers require a current service contract that provides access to Software Support. For more information about service contracts, please [click here](#) or contact your local Allied Telesis representative.

From October 1st, 2014 Allied Telesis is providing customers across APAC with a One (1) year Net.Cover Basic service contract at no cost on xSeries products.\* To access your free One (1) year Net.Cover Basic service contract, register your product online.

\* Excludes SwitchBlade x3100 Series

## **Allied Telesis Assured Warranty (effective across APAC from October 1st, 2014)**

Allied Telesis warrants solely to the end user purchaser ("Purchaser") that the Allied Telesis hardware product(s) ("Product") purchased from Allied Telesis or its authorized distributors will be warranted free from defects in material and workmanship for the lifetime<sup>1,2,3</sup> of the Product. Lifetime of the Product means five (5) years from the date the Purchaser buys such product.

This warranty applies only to the original enduser purchaser and is non-transferable and covers only those defects which arise as a result of normal use of the hardware.

<sup>1</sup> Excludes pluggable optical modules, mounting hardware, cables, AC/DC power adapters, outdoor wireless antennas, and iMAP and iMG products which are provided with a one (1) year warranty

<sup>2</sup> Excludes SwitchBlade products which are provided with a five (5) year warranty on all hardware except power supply and fan modules which are provided with a one (1) year warranty

<sup>3</sup> Products resold by Allied Telesis under their own brand label are subject to the warranty conditions of the original manufacturer.