# **Hosted Services**



Reduce administration cost and complexity with cloud-based visual management tools



**Maximize business operation** with always-on access to key applications



**Reduce onsite costs** using our hosted cloudbased management



**Automate and optimize** your wired and wireless network with zero-touch



**Prevent business disruption** with expert monitoring and reporting



Allied Telesis hosted management and automation of wired and wireless network devices improves performance, reduces IT overhead, and lets you **focus on running your business**.

## Why choose our hosted services?



Be confident you're not overspending

Scalable and flexible per device pricing enables your business to pay-as-yougrow



Remove planning uncertainty

Reduce CapEx with no need for onsite management server resources



Reduce IT team expenditure

Predictable OpEx supported by network automation tools, and simplified configuration and troubleshooting



Eliminate downtime concern

Ensure business continuity with 24x7 expert technical support from a trusted partner



### Hosted wired and/or wireless network management includes:

- **Centralized wired network control**, with automated backup, recovery, and upgrade using Autonomous Management Framework (AMF)
- A self-tuning wireless network that automatically optimizes performance for a superior user experience with Autonomous Wave Control (AWC)
- **Easy cloud-based** wired and wireless visual management using Vista Manager EX for reduced administration time, effort, and cost
- 24x7 expert monitoring and reporting from Allied Telesis experts for peace of mind



Hosted management of your network devices leverages the power of our AMF wired and AWC wireless automation tools. Choose either or both to best support your network.

**AMF** enables auto backup, auto-provisioning, auto-recovery, auto upgrade, and centralized management of all of your Allied Telesis switches, routers and firewalls.

**AWC** benefits include automatic optimization of Wi-Fi performance, seamless roaming using AWC-CB (Channel Blanket), upgrading your network without the need for new cabling using AWC-SC (Smart Connect), and more.

Both the AMF and/or AWC options include:

- 1) Access to the power of visual network management using Vista Manager EX.
- 2) 24x7 network monitoring and issue notification from Allied Telesis experts.

Enjoy reduced administration overhead with AMF, AWC and Vista Manager EX all hosted by Allied Telesis in the cloud for easy access from anywhere at any time. The following tables show our standard basic and advanced options:

Hosted wired		
management	AMF Basic	AMF Advanced
management		
Customer size	Small	Medium/Large
AMF centralized management	~	<b>✓</b>
Visual network management (using Vista Manager EX)	~	<b>✓</b>
24x7 monitoring of AMF devices (network, IoT, servers)	Up to 100 devices	Up to 18,000 devices
24x7 email notification of any issues	•	<b>✓</b>
24x7 call center support	~	✓
Phone notification of any issues		<b>~</b>
Multi-vendor monitoring		•
Quarterly network health report		•

Hosted wireless management	AWC Basic	AWC Advanced
management		
Customer size	Small	Medium/Large
AWC centralized management	AWC	AWC, AWC-CB AWC-SC
Visual network management (using Vista Manager EX)	•	<b>✓</b>
24x7 monitoring of AWC APs (network, IoT, servers)	Up to 100 devices	Up to 3,000 devices
24x7 email notification of any issues	•	<b>~</b>
24x7 call center support	✓	~
Phone notification of issues		•
Multi-vendor monitoring		•
Quarterly network health report		<b>✓</b>



Our service plans are flexible and can be customized to meet your needs. <u>Contact Sales</u> to discuss your requirements.

## TAKE ADVANTAGE OF OUR OTHER SERVICES

Our portfolio of services delivers a full range of cost-effective business solutions that optimize your IT infrastructure for maximum performance and the best experience for your customers.



## **Support Services**

Services to ensure your business continuity.



### **Managed Services**

We'll manage your network to ensure performance, reliability and security.



### **Advisory Services**

We're here to help you and keep your business running.



# Implementation Services

Use our expertise to get your IT project operational fast.



### **Training Courses**

Grow the skills and knowledge of your IT team.

