

# TQ6602 Wireless Access Point Version 7.0.0-1.2 Software Release Notes

Read this document before using the management software. The document has the following sections:

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#### **Firmware File**

The firmware filename for the TQ6602 Version 7.0.0-1.2 access point is:

□ AT-TQ6602-7.0.0-1.2.img

For instructions on how to upgrade the management software on the TQ6602 wireless access point, see the TQ6602 *Wireless Access Point Management Software User's Guide*, available on the Allied Telesis Inc. website at **www.alliedtelesis.com/library.** 

#### **Known Issues**

Here are the known issues for the TQ6602 Version 7.0.0-1.2 management software:

- □ The client's User ID and password are *not* included in the technical support file.
- The access point might save an empty value for the Secondary RADIUS Server Key even when it is entered properly.
- The access point might send NTP packets before receiving its IP address from DHCP servers.
- □ Even when MAC filtering denies a wireless client's access to the access point, it might *not* issue a log about the event of disassociation.
- □ The access point might issue duplicate disassociation log messages.
- □ When a wireless client's password includes the "%" symbol, the access point does *not* allow the wireless client to connect to a WEP VAP.
- □ An NTP process might start randomly.
- □ The access point issues an error log when a radio interface starts up.
- □ The access point issues an error log when the technical support file is downloaded.

- □ The access point might issue duplicated logs when radar is detected.
- When Band steering is enabled on Radio1 and Hidden SSID is enabled on VAPs, the access point does *not* allow wireless clients to connect to the VAPs on Radio1.

#### Limitations

Here are the limitations for the TQ6602 Version 7.0.0-1.2 management software:

- □ Changing the RTS threshold value is *not* supported.
- □ The 80+80 MHz option for the Bandwidth (Radio2) is *not* supported.
- □ OFDMA is *not* supported.
- □ Zero Wait DFS is *not* supported.
- □ WDS is *not* supported.
- □ IEEE802.11r Fast Roaming is *not* supported.
- □ Proxy ARP is *not* supported.
- Only 11 VAPs per Radio can be enabled. The 12th to 15th enabled VAPs are not supported.
- □ The Channel field on Radio1 and Radio2 does *not* support the "auto" option. You must set the channel manually.
- □ Neighbor AP Detection on Radio1 and Radio2 is *not* supported.
- Neighbor Managed AP Detection, which is operated by AT-Vista Manage EX Management, is *not* supported for the access point.
- AWC calculation result apply, which is operated by AT-Vista Manage EX Management, is not supported for the access point.
- Displaying of Client Traffic Counter, which is operated by AT-Vista Manage EX Management, is *not* supported for the access point.

## **Supported Countries**

The TQ6602 access point version 7.0.0-1.2 management software is supported in the following countries:

- Australia
- European Union (EU) member countries
- Japan
- New Zealand
- □ United Kingdom (UK)
- United States of America (USA)

### **Contacting Allied Telesis**

If you need assistance with this product, you may contact Allied Telesis technical support by going to the Services & Support section of the Allied Telesis web site at **www.alliedtelesis.com/support**. You can find links for the following services on this page:

- Helpdesk (Support Portal) Log onto Allied Telesis interactive support center to search for answers to your questions in our knowledge database, check support tickets, learn about Return Merchandise Authorizations (RMAs), and contact Allied Telesis technical experts.
- □ Software Downloads Download the latest software releases for your product.
- □ Licensing Register and obtain your License key to activate your product.
- Product Documents View the most recent installation guides, user guides, software release notes, white papers and data sheets for your product.
- Warranty View a list of products to see if Allied Telesis warranty applies to the product you purchased and register your warranty.
- □ Allied Telesis Helpdesk Contact a support representative.

To contact a sales representative or find Allied Telesis office locations, go to **www.alliedtelesis.com/contact**.

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