Technical Guide



Vista Manager EX v3.9.x

User Guide

# Introduction

Vista Manager EX<sup>™</sup> is a graphical network monitoring and management tool for Allied Telesis Autonomous Management Framework<sup>™</sup> (AMF) networks. Vista Manager EX automatically creates a complete topology map from an AMF network of switches, firewalls and wireless access points (APs). Vista Manager EX facilitates simple management of many, or all, network devices from a dashboard that gives you a central overview of your network. From the dashboard you can monitor up-to-date network status, and take action to resolve any network problems.

# About this Guide

This Guide describes how to use Vista Manager EX, with optional plug-ins. It is intended for computer system administrators and network engineers using Vista Manager EX. You can obtain Vista Manager EX either on a hardware platform:

**Solution VST-APL:** An application running on Vista Manager Network Appliance (VST-APL) hardware. This Guide also describes setting up Vista Manager on a VST-APL.

or as one of the following software deployments:

- VRT VST-VRT: An application in Vista Manager Virtual (VST-VRT) deployed on VirtualBox 6.1. This Guide describes how to set up Vista Manager EX on VST-VRT. For information about using VST-VRT, including deploying it on VirtualBox, see the Vista Manager Virtual (VST-VRT User Guide).
- WIN Windows software: Software installed directly on a device running Microsoft Windows OS. For installation, see the Vista Manager EX Windows-based Installation Guide.

Virtual Appliance: A stand-alone Vista Manager virtual appliance deployed on Windows Server 2012 R2 Hyper-V or VMware vSphere Hypervisor (ESXi) 6.0/6.5/6.7. For installation, see the Vista Manager EX Virtual Appliance Installation Guide. Note that this virtual appliance does not support Vista Manager plug-ins. If you need the plug-ins, use VST-VRT as the virtualized deployment of Vista Manager.

Where there are differences in this Guide, they are indicated by APL, VRT, WIN and VA.

## **Related documents**

For more information, see:

- The Vista Manager web page
- **The Vista Manager Network Appliance (VST-APL) Technical Documents**—for information about how to install and use the VST-APL and the applications supported on it.
- VISTA Manager Virtual (VST-VRT) Technical Documents—for information about how to deploy and use the VST-APL and the applications supported on it.
- VA The Vista Manager EX Technical Documents—for information about how to install Vista Manager EX as Windows software or as a virtual appliance on Windows Server 2012 R2 Hyper-V or VMware vSphere Hypervisor (ESXi) 6.0/6.5/6.7. This page also shows how to use Vista Manager EX and its optional features.plug-ins.

Planning an AMF network is beyond the scope of this installation guide. The following documents give more information about AMF:

- AMF Feature Overview and Configuration Guide
- AMF Introduction and videos

These documents are available from the links above or on our website at alliedtelesis.com

# What Vista Manager EX does

Network operations can be performed directly by navigating from the following tools available from the central dashboard:

### Dashboard

Displays your network details and network map including all devices connected to each area. Also shows a 24-hour event history at a glance and a list of color-coded recent events.

### Asset Management

Displays a complete list of all devices on the network and allows you to search for specific devices. This list can be filtered by categories or exported. To manage devices, you can create groups, assign icons or view licenses.

### Network Map

Displays a graphical topology map of your AMF network. From here you can view pop up details of an area that displays the number of AMF devices, guest devices, device name and IP address. Actions such as backup master, SSH to master, and backup device can be carried out directly from the network map.

### Event Log

Displays a list of events that are color-coded red for critical, orange for abnormal and green for normal. Events can be filtered by status.

### Service Monitoring

Allows an administrator to learn the status of services running on devices on the network. Configure a monitoring task to run periodically, or to monitor services on demand.

### Allied Intent-based Orchestrator

Provides network optimization, automation, management, and visualization. Also offers automation of branch security and WAN bandwidth management.

### SD-WAN

Enables you to set acceptable performance metrics for any application, and load-balance traffic to meet requirements. By monitoring VPN link quality, time-sensitive or critical traffic is automatically switched over to the optimal link as required.

### User Management

Administrator access allows you to add, change or delete Vista Manager EX users.

### System Management

Displays various system details such as the current version, serial number, and license information. It also allows you to manage the system configuration, such as SMTP settings.

## Vista Manager plug-ins

Optional Vista Manager EX plug-ins are available on:

- **APL** Vista Manager Network Appliance (VST-APL).
- **VRT** Vista Manager Virtual (VST-VRT).
- **WIN** Windows-based installations.

**VA** Plug-ins are not available on a standalone Vista Manager virtual appliance.

## Vista Manager AWC (Wireless Controller) plug-in

Allied Telesis Autonomous Wave Control (AWC) is an advanced network technology that utilizes game theory to deliver significant improvements in wireless network connectivity and performance. AWC can automatically minimize coverage gaps and reduce Access Point (AP) interference and respond to network configuration changes and bandwidth demands from user devices.

AWC is closely integrated with Allied Telesis Autonomous Management Framework (AMF) and is managed by Allied Telesis Vista Manager EX. AWC is available as an optional plug-in to Vista Manager.

For documentation on how to use the AWC plug-in, see the AWC Technical Documents.

### Vista Manager SNMP plug-in

The Vista Manager SNMP plug-in can acquire detailed information and statistics from a broad range of networking devices. Different views enable users to manage devices the way they prefer. It supports management of up to 2000 devices, and in large networks it automatically searches for SNMP agents and displays each device found in tree form, for an easy view of the overall network topology. The SNMP plug-in is a powerful addition to Vista Manager EX, adding management flexibility by supporting non-AMF devices.

The SNMP plug-in also offers a MIB compiler, and generates a chart based on MIB values. It offers support for iMG devices and basic SNMP management, like alive monitoring and access to the iMG GUI. You can also backup and restore your settings.

The SNMP plug-in is closely managed by Allied Telesis Vista Manager EX and is available as an optional plug-in to Vista Manager.

For documentation on how to use the SNMP plug-in, see the SNMP Plug-in and Trap Receiver Technical Documents.

## Vista Manager Trap Receiver plug-in

The Vista Manager Trap Receiver plug-in allows you to see a wide range of third-party devices and traps received for them. See the SNMP Plug-in and Trap Receiver Technical Documents.

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# Preparing your AMF Network for Vista Manager EX

Vista Manager allows you to monitor and manage your AMF network. Before you can use Vista Manager, you need to configure your AMF network. This chapter does not describe how to set up an AMF network. For step-by step instructions, see the AMF Feature Overview and Configuration Guide. This section describes how to prepare your existing AMF network for use with Vista Manager EX.

#### 

**CAPL** On VST-APL and VST-VRT, the AMF Master may be the AMF Cloud application on the same VST-APL that the Vista Manager application is running on, or it may be a remote device.

# AMF software version compatibility with Vista Manager EX v3.9.x

- All AMF devices must run version 5.5.0-2.x or later.
- If any of your Controller or Master devices are running 5.5.0-2.x, then all other devices must run 5.5.0-1.1 or later.
- If your AMF Master device is running 5.5.0-0.x, then all other devices must also run 5.5.0-0.x (not 5.5.0-1.x or 5.5.0-2.x).
- If your AMF Master device is running 5.5.0-2.x, then member devices can run 5.5.0-0.x or 5.5.0-1.x.

## Server requirement

Vista Manager EX needs to be installed on a server or appliance that has connectivity to your AMF master or controller.

## Enable the HTTP service on your devices

To use Vista Manager EX, you must enable the HTTP service on all AMF devices, including all AMF masters and controllers. Some AlliedWare Plus devices are shipped with the HTTP service disabled by default. Ensure that it is enabled on all devices that you want to manage with Vista Manager EX.

To enable the HTTP service, use the commands:

```
awplus# configure terminal
awplus(config)# service http
```

You can use an AMF working set command to configure this option on all your devices:

awplus# atmf working-set group all
AMF[10]# configure terminal
AMF[10](config)# service http

## Allow Vista Manager EX to discover the AMF network

Run the following commands on your AMF controller (if you have one in your network) and all AMF masters to allow Vista Manager EX to discovery your AMF network:

```
awplus# configure terminal
awplus(config)# atmf topology-gui enable
```

## Configure the AMF log event host

If the AMF controller or AMF master you intend to register with Vista Manager EX is configured to send event notifications to Vista Manager EX, then Vista Manager EX will display them on its dashboard and event log page.

This command need only be run on the AMF controller/master registered with Vista Manager EX:

awplus# configure terminal

awplus(config)# log event-host <vista-manager-ip-addr> atmf-topology-event

Note: The IP address is the address of the server that Vista Manager EX is running on.

where <vista-manager-ip-addr> is the IP address of the Vista Manager EX instance.

Note: The AMF controller/master you intend to register with Vista Manager EX must have layer 3 connectivity to Vista Manager EX server.

# Configure certificate for device authentication

Vista Manager is able to be configured to use a certificate to authenticate communication within your AMF network. Once the AMF controller/master has been configured, this process is automatic, and allows the controller/master to authenticate and connect to any device in the network without requiring a username and password.

Note: Using this feature is optional, but highly recommended. If you do not configure this option, you will need to ensure that all devices in the AMF network to be managed by Vista Manager have the same username and password as the AMF controller/master.

To configure your AMF network to use certificate authentication, enter the following commands on your AMF controller/master:

```
awplus# configure terminal
awplus(config)# crypto pki trustpoint <trustpoint-name>
awplus(ca-trustpoint)# enrollment selfsigned
awplus(ca-trustpoint)# rsakeypair <key-name>
awplus(ca-trustpoint)# exit
awplus(config)# exit
awplus# crypto pki authenticate <trustpoint-name>
awplus# crypto pki enroll <trustpoint-name>
awplus# configure terminal
awplus(config)# atmf trustpoint <trustpoint-name>
```

- Note: Save this configuration and reboot your AMF controller/master after running the **atmf trustpoint** command for this change to take affect.
- Note: In an AMF network with multiple areas, this process only needs to be carried out on the controller/master. It does not need to be repeated on each individual area's master.

This functionality is disabled by default, but it is recommended that it is enabled. If you need to turn this feature on or off, this can be done from Vista Manager configuration settings:

Use certificates (recommended):	
Use password if certificate fails:	

The **Use password if certificate fails** option can also be enabled. When it is turned **On**, if the certificate authentication fails, it will revert to using the username and password to authenticate. This will only work if all devices have been configured with the same username and password as the controller/master, as mentioned above.

# Connection timeout on masters and controllers

We recommend not changing the session timeout on your Vista Manager master or controller using the **line vty exec-timeout** command. If you do decide to change it, it should not be set to **0**, as this may result in sessions that can't be reached and never time out.

# Initial Login to Vista Manager EX

This section describes logging in and initial setup for Vista Manager EX.

- **EAPL** Before setting up Vista Manager EX on the VST-APL, you need to activate and start the Vista Manager application on the VST-APL. For information about using the VST-APL, including activating applications, see the Vista Manager Network Appliance (VST-APL) User Guide.
- **DVRT** Before setting up Vista Manager EX on VST-VRT, you need to deploy the VST-VRT. For deployment and configuration information for VST-VRT, see the Vista Manager Virtual (VST-VRT) User Guide.

**VA I** WIN For installation instructions, see the Vista Manager EX<sup>™</sup> Installation Guides.

This section describes:

- "Log in to Vista Manager EX" on page 7
- Registering the plug-ins" on page 11

Note that dialog boxes in this section are from a VST-APL. In most cases, the dialog boxes are the same for all Vista Manager platforms.

# Log in to Vista Manager EX

**VRT D** APL To connect remotely, use your browser to go to the URL:

http://<ip-address>

where <ip-address> is the address of the Vista Manager application. This is the IP address you assigned statically to Vista Manager or that you set it to obtain by DHCP when configuring the application. You can find this IP address by hovering over the instance information icon for the Vista Manager application in the VST-APL or VST-VRT GUI.

**EWIN** To connect locally, you can use the URL:

http://localhost:5000

To connect remotely, use the URL:

http://<ip-address>:5000

where <ip-address> is the address you assigned on the Registration Server IP Address dialog.

**VA** To connect remotely, use the URL:

http://<ip-address>

where <ip-address> is the address displayed on the Vista Manager EX appliance console screen

after it boots.

Note: Vista Manager requires JavaScript to be enabled in your web browser.

From the Vista Manager	Login dialog:
------------------------	---------------

Allie	ed Telesis"   Vista Manager		
Vista Manager Login			
L Username:	manager		Enter the Username manager
Password:			Enter the Password friend
	Login		
Remember me	Forgot Passwo	rd?	■ Click Login

#### The Set Up Your Vista Manager account dialog displays:

Step 1	l: Set Up Your Vista	Manager account	
Creat	te your Vista Manag	ger account details:	
•	Username:	manager	Enter your Username
ô	Password:		Enter your Password
			Re-enter your Password to
Ô	Confirm		Confirm
Pass	word:		
$\square$	Email:	user@company.com	Enter your Email
		If you forget your login details we will contact you via this email.	Click Next.
			If you want to use a backup to restore
		upload existing profile backup Next	a previous database, click <b>upload</b>
			existing profile backup

**DAPL** The **Optionally Use Trial Licenses** dialog displays:

Allied Telesis	Vista Manager™ EX			
Step 2: Optionally Use Trial Licenses				
The trial license will provide full access to all Vista Manager EX plugins for 90 days.				
Would you like to enable the 90 day trial license?				
Use 90 day trial license Skip this step	<u>Upload backup file</u>			

• On the VST-APL, you can click **Skip** this step.

No license is required on the VST-APL for Vista Manager EX or the Trap Receiver plug-in.

 If you select the 90-day trial, you need to install your licenses before the end of that trial. See "About Vista Manager EX Licenses" on page 14. The Upload License File dialog displays:

	Allie	d Telesis   Vista Manager™ EX		
Step 2: Uple	pad License File			
<b>Please upl</b> The license EX serial n	<b>oad your Vista M</b> es file you provide umber.	anager EX licenses file. Id should be associated with the following Vista Man	ager	<ul> <li>Otherwise, install your licenses now by selecting the license file, or select the 90-day trial.</li> </ul>
Serial Num Select Lice	iber: ense File:	610b416b-1d86-4f68-a30c-29cd130dc567 Choose File No file chosen		If you select the 90-day trial, you need to install your licenses before the end of
If you do n	ot have a license	file, please contact Allied Telesis.		that trial. See <b>"About Vista Manager EX</b> Licenses" on page 14.
Use 90 da	y trial license	upload backup file Next	>	■ Click <b>Next</b> .

- Note: If your licenses file is not associated with the Serial Number listed in your dialog or you do not have a license file, then contact your authorized Allied Telesis support center to obtain a license.
- **Note:** If this is the first time you are using Vista Manager EX, you have the option to apply the 90 day trial license for other licensed features, such as the AWC plug-in and the AIO feature, by clicking Use 90 day trial license. On the VST-APL, the base Vista Manager EX license will continue to work after 90 days if you choose this option.

The Set Up Your Network dialog displays:

Allied Telesis Vista Manager™ EX	
Step 3: Set Up Your Network	- Enter the ID Address for
Enter AMF Network Master or Controller IPv4 or IPv6 Address or Domain Name:	Enter the IP Address for the AMF Master or Controller   VRT APL   The AMF
Enter AMF Network Master or Controller Username and Password: Lusername:	Master may be the AMF Cloud application on this VST-APL or VST- VRT deployment, or it may be any other AMF Master or Controller.
Password:	Enter the AMF Controller or Master Username
skip network setup Upload backup file Next	Enter the AMF Controller or Master Password

The Set Up Your SMTP settings dialog displays.

Allied Telesis Vista Manager™ EX	
Step 4: Set Up Your SMTP settings	
Enter the address of SMTP server, which will be used by Vista Manager EX to send notifications to users. SMTP server IP address:	Enter the IP Address of your SMTP server
SMTP Server Port	You may also enter:
25	the SMTP Server Port
Enter your SMTP server's username and password:    Username:  Password:	the SMTP Server Username
	the SMTP Server Password
🖾 Send mail as:	
	the Send mail as email address.
do this later Proceed	

You will receive a message saying that the set up is successful.

# Registering the plug-ins



**CAPL** The AWC and SNMP (full) plug-ins require separate subscription licenses from Vista Manager. See "Log in to Vista Manager EX" on page 7 and "About Vista Manager EX Licenses" on page 14 for details.

After you have successfully logged in to Vista Manager EX, to set up the plug-ins, select System Management from the Vista Manager EX menu. Then go to the Plugins tab:

out configuration	Network Configuration Database Management Licens	
Vista Manager's Certific	ate Fingerprints	Regenerate Certificate
SHA1		
SHA256		
Plugins	Register Plugin	Add Plugin
AWC Plug-in		

AWC

plug-in

1. Click Add Plug-in and enter the following details for the AWC plug-in:

Server URL: https://<ip-address>:5443/wireless\_plugin

where <ip-address> is the IP address of the Wireless Controller (AWC) plug-in application.

- 2. Click Verify Connection
- 3. Click Save.

The following information message is displayed showing that the plug-in has been updated:



You can now access the AWC plug-in from the Vista Manager EX menu as follows:



There is now a **Wireless** icon on the Vista Manager EX menu. When you click on this icon it will display the AWC menu items.



SNMP1. Click Add Plug-in and enter the following details for the SNMP (full) or Trap Receiver plug-in:plug-inServer URL: <a href="https://sip-address>:6443/NetManager">https://sip-address>:6443/NetManager</a>

where <ip-address> is the IP address of the SNMP or Trap Receiver plug-in application.

- 2. Click Verify Connection
- 3. Click Save.

The following information message is displayed showing that the plug-in has been updated:

() Plugin SNMP Plugin updated

You can now access the **SNMP** plug-in from the **Vista Manager EX** menu as follows:



There is now an **SNMP** icon on the Vista Manager EX menu. When you click on this icon it will display the SNMP menu items.



# About Vista Manager EX Licenses

# Licensed features

Vista Manager EX base license is enabled by default on the VST-APL. Licenses for optional features and plug-ins are applied during the Vista Manager EX software installation procedure. Download the license file from the Allied Telesis download center. Subscription licenses are tied to the Vista Manager database and are maintained across backups and restores.

You can install multiple plug-in licenses (for the same feature) each with their own license period. This allows you to manage a total number of devices equal to the sum of the devices of the active licenses. For example, if you have two SNMP plug-in licenses installed, each for 10 devices, you will be able to manage a total of 20 devices through the SNMP plug-in.

After clearing the Vista Manager database:

- Trial licenses are retained.
- Non-trial licenses are lost. (Licenses are tied to a serial number; initialization loses the old serial number and generates a new one.)

If you import a backup, the serial number and any licenses are tied to the backup.

The base license and optional plug-in licenses have separate license periods. If the base license expires, the optional features will not be available, even if they are still licensed.

You can install multiple plug-in licenses (for the same feature) each with their own license period. This allows you to manage a total number of devices equal to the sum of the devices of the active licenses. For example, if you have two SNMP plug-in licenses installed, each for 10 devices, you will be able to manage a total of 20 devices through the SNMP plug-in.

VA Vista Manager EX licensing is subscription based. Download the license file from the Allied Telesis download center. The base license file is applied during the Vista Manager software installation procedure. Subscription licenses are tied to the Vista Manager database and are maintained across backups and restores. If, however, you reinitialize the database you will need to get a new license file.

# Managing your licenses

The initial login procedure includes installation of licenses or the option to select the 90-day trial license. For instructions, see "Log in to Vista Manager EX" on page 7.

- 1. To add a new license to Vista Manager EX, or view existing licenses, navigate to **System Management**.
- 2. Then go to the Licenses tab.
- 3. To add a new license click the **Update Licenses** button and select the required license file to upload.

∎	Allied Telesis" Vista Manager EX Q Search network	θ `
	System Management	Support
•	About Configuration Network Configuration Database Management Licenses Plugins	
32 L'	Vista Manager EX Licenses Update Licen	3 nses
	17 2018 2019 2020 2021 2022 2023 2024 20	25
)	Vista Manager EX Vista Manager EX Base License	
,	Allied Intent-based Orchestrator License	
	AWC Plugin AWC Plugin - Access Points Licensed: 10	
	AWC Smart Connect - A press Points Licensed: 90	
	AWC Channel Blanket Access Points License	ed: 10
	SNMP Plugin L cense	

**CAPL** On the VST-APL, the Vista Manager EX base license is enabled by default. It is not shown in the graph. A note on the page indicates this.

For more information on licensing options and plug-ins see the Vista Manager EX Datasheet.

### 90-day trial license

As long as you are using Vista Manager EX for the first time, you can use a 90 day trial license. A trial license is only available on new installations. It is not available on systems that have been previously licensed, or systems restored from backups that have been previously licensed.

**CAPL** On the VST-APL, the base Vista Manager EX license is enabled by default, and does not give access to additional features including plug-ins. If you choose the 90-day trial license during login, this gives

full access to additional features available for Vista Manager EX, including the Allied Intent-based Orchestrator (AIO), and the plug-ins. There is no grace period after the license expires, but you will receive expiry notifications at 28, 21, 14, 7, and 1 day/s before expiry. You can add a purchased license on the license management page at any time before the trial has finished.

- **WRT WIN** The 90-day trial license gives full access to Vista Manager EX, the Allied Intent-based Orchestrator, and the plug-ins. There is no grace period after the license expires, but you will receive expiry notifications at 28, 21, 14, 7, and 1 day/s before expiry. You can add a purchased license on the license management page at any time before the trial has finished.
  - **VA** The 90-day trial license gives full access to Vista Manager EX and the Allied Intent-based Orchestrator. There is no grace period after the license expires, but you will receive expiry notifications at 28, 21, 14, 7, and 1 day/s before expiry. You can add a purchased license on the license management page at any time before the trial has finished.

# Using Vista Manager EX

# Logging into Vista Manager EX

**DVRT DAPL** To connect remotely, use your browser to go to the URL:

http://<ip-address>

where <ip-address> is the address of the Vista Manager application. This is the IP address you assigned statically to the Vista Manager application or that you set it to obtain by DHCP when configuring the application. You can find this IP address by hovering over the instance information icon for the Vista Manager application in the VST-APL or VST-VRT GUI.

**WIN** To connect locally, you can use the URL:

http://localhost:5000

To connect remotely, use the URL:

http://<ip-address>:5000

where <ip-address> is the address you picked on the Registration Server IP Address dialog.

VA To connect remotely, use the URL:

http://<ip-address>

where <ip-address> is the address displayed on the Vista Manager EX appliance console screen after it boots.

The Vista Manager Login dialog displays:

Allied Telesis Vista Manager™ EX	
Vista Manager EX Login	■Enter your Username.
Lusername:	<ul> <li>Enter your</li> <li>Password.</li> <li>Click Login</li> </ul>
Password:	
Remember me	

### Change password

- 1. Click on User Management from the menu and select your user name
- 2. Click Edit
- 3. Click Change Password
- 4. Enter your new password and then re-enter your new password to confirm
- 5. Click Save

### Logout

On any Vista Manager screen, click on your username in the top right-hand corner and select **Logout**.

After logging out the login window will appear.

# Displaying an overview of your AMF network: the dashboard

The **Dashboard** is the default screen displayed after you have logged in to Vista Manager EX:



### The dashboard displays the following information about your network:

Field	Description
Network Details	Shows the number of devices and status (up, down, abnormal or unmanaged).
24 Hour Event History	Shows a graph of the last 24 hours of log events history.
Recent Events	Displays time, device and any notes or messages relating to each event.
Network Map	Displays the network topology in graphical form.
Critical Message Bar	The last critical log message is highlighted in a message bar, if critical problems exist.

# Navigating around Vista Manager: the left-hand menu

On the left-hand side of every Vista Manager Screen is an expandable **Menu**. The menu enables you to navigate to and from the Dashboard, Asset Management, Network Map, Events, Service Monitoring, Allied Intent-based Orchestrator, SD-WAN, User Management, and System Management. Any optional plug-ins will also appear in this menu.

For easy navigation from any window in Vista Manager EX you can access the show/hide **Menu** as follows:

1. Click the menu icon to expand the menu. The expanded menu displays the name of each menu option.



2. Click the small white arrow to collapse the menu.

# Displaying sites and devices: the integrated map

The dashboard includes an integrated map showing all devices known to Vista Manager on the network. This makes it easier for users to see and visualize what is happening on their network.

۲

Access the integrated map in its own screen by using the Network Map option in the left-hand menu. From the Network Map you can display details about sites in the network hierarchy and identify the devices in each site.

Click the **Network Hierarchy** icon at the top left of the map screen to display the list of sites. This can be a:

- Location buildings and devices can be assigned to a location.
- Building floors and devices can be assigned to a building.
- Floor devices can be assigned to a floor.

Devices can be assigned to any one of these sites.

From the site side panel, you can also perform functions like **Create**, **Remove**, **Edit**, and **Hide** for each site, as well as create child sites.





Clicking on a selected device or double clicking on a device will show all the device information as follows:

From this view you can check the status of a device at a glance. Status is indicated by the device title background color. Down is red, abnormal is orange, and normal is green.



Blue indicates an unmanaged device, which also carries a numbered blue circle tag until further zoomed into, at which time the guest device will be displayed.

Managed guest devices attached to a device are indicated by grey links. Hovering over a grey link displays the port number.



You can click on the device icons and drag them into different positions on the map.

To select a device or devices, hold **Ctrl** and select each device you want selected. Alternatively, hold **Ctrl**, then click on the area and drag over the devices you want selected.

Selected devices are highlighted in blue as follows:



To remove or create a new site for all selected devices, right-click on them for such options.

	Sites 🕨	Add Site	
AR2010V-	Groups 🕨	Add Device To Site	Branch1
	Manage Device	Remove Device From Site	Branch2
	Backup Device		Headquarters
	SSH to Device		rest_Site

To add a device to a site, right-click on a selected device and select Add Device To Site:

For more information on backing up a device, see **"Backup a device" on page 42**. For more information on SSH to Master, see **"SSH/Shell to a device" on page 43**.

### Multi-select mode

Enable this button to select multiple devices without holding the **control** or **shift** keys.

Note: The multi-select button will be available on all map modes, except **tracepath** and **tunnel creation**.



With the multi-select button enabled, the side panel appears showing a list of selected devices when more than one device is selected. Click on 'x' to remove a device from the list. Click a selected device on the map to deselect it. Click anywhere on the map to remove all selected devices from the list. When only one device is left selected, the side panel then shows details of that device.



## Backwards navigation

Backwards navigation is supported on specific pages. This button lets you move efficiently between pages during a single task flow on multiple devices, like updating release files or deploying policies.

For example, you navigate to the Device Info tab from Asset Management, and then browse through several different tabs from there. Clicking on the browser back button only returns you to the previous tab, but the backwards button takes you straight back to Asset Management.

C

# Network links and icons displayed in the network map



Physical (directly connected), virtual, guest, and tunnel links are displayed differently. Physical links have a black line color, virtual links have a blue line color, guest links have a grey line color, and tunnel links have a green line color. You may refer to the network legend at the bottom left corner of the map.



## Importing a building or floor map to sit behind the network diagram

You can import a background image to a map screen. This is useful for using a building or floor map to show the physical location of devices.

a. From the Network Map, go to Edit mode.



b. Click on the image icon in the bottom left-hand corner.

Click **Select file** to browse for your floor plan and select the file. Then click **Open**. You can set the opacity of the image by adjusting the slider below the image. Click the **Save** button to upload the image to your Network Map.

The image will appear as the background of your network. You can then move the areas, devices, or guest devices so they are located in the correct areas in the diagram as follows:



To delete an image, click on the image icon and click **Delete**. Confirm that you are sure you want to delete the image, and if you are sure, click the **Delete** button.

## Refreshing the map when your AMF network changes

New devices appear automatically via polling, or you can click the Refresh icon on a map screen for an immediate result.

- 1. Click the **Refresh** icon at the bottom left of the map screen to trigger polling.
- 2. After polling is complete, the Web browser will update the status of the equipment and new devices will appear.



## Exporting a PDF of the network map



You can export a network map in PDF format.

In the bottom left corner, click on the Export PDF button.



## Zoom functionality on integrated maps

This functionality also supports touch input. You will be able to zoom in and out by clicking the (+/-) buttons or dragging the zoom slider. The reset zoom button lets you zoom out to fit the entire network within the map window.

## Integrated map layouts

The integrated map supports two layout functionalities.



- **Auto generate layout** This button lets you automatically generate a topology layout which creates a new layout for your map. Take note that this process cannot be reversed. It is disabled when locked layout is active.
- Lock layout This button provides the lock/unlock ability to move devices around. The status will be saved even after you log out and back in again. You can use this layout to:
  - change the position of devices (when unlocked)
  - pan the map view around devices (not sites or groups)

Regardless of the lock status:

- zooming or looking around the map are not affected
- expanding or collapsing sites and stacks will function normally
- moving devices on the dashboard network map will now always be locked
- Note: As this is a per-user feature, in the event that an account is shared among multiple users, one user's change will affect all users.



## Integrated map reporting support

You can generate reports that provide detailed statistics of actions performed by the AMF networks. Specify a time range between 7 days to 6 years. For users, you can see how the size of your network has changed over time. For administrators, you will be able to justify why and when you have to renew your AMF subscription license.

Data for reports is compiled daily at midnight UTC time. Reports are presented in easy-tounderstand charts and tables available in PDF format.

To use this feature, navigate to the **Events** page from the left-hand menu, then select the **Reports** tab.



## Topology map layout management

Topology map layout management gives you the ability to design map layouts so that you can predefine the default layouts for different users. You can design different network map layouts, and switch the network map layouts easily. You can also set a designed network map layout as the default map layout for everyone, or for a specific user. This means each user will see a well-organized network map when they log in for the first time.

You can design integrated map layouts in all the map modes. The Topology Map layout contains the following:

- Node positions
- Background image
- Expand/collapse status of sites and stacking devices
- Zoom and panning position
- Manually added static/discovered devices

#### Creating a new layout

To create a new layout:

1. Click on the layout drop-down. If this is your first layout, the name will be **No layout**. Otherwise, it will be the name of the currently selected layout.



2. Enter a name for your new layout, and click on the check mark to save the layout.



3. The new layout will become the selected layout.



You can create a new layout based on an existing layout by saving the current layout with a new name. Different users can have different map layouts with the same name.

If you save your current layout with the name of an existing layout, it will overwrite it. You can only overwrite map layouts you create.

### Selecting a layout

The integrated map has a drop-down list to show the current layout, and all available layouts. All the layouts created by the current user will be visible in the drop-down list. Additionally, if the current user is an administrator user, the layouts created by other administrators will also be visible in the drop-down list. If a network layout has been set as the default layout for this user or everyone, the default layout is also visible in the drop-down list. For map layouts created by other users, the author's name is displayed as part of the map name to help identify it.

To select a layout:

- 1. Click on the layout drop-down.
- 2. Select a layout from the displayed list.

🔀 Layout1 🗸	1 8 2	K
Save as new layout	t	
Layout1		
Layout2		
Layout3		
LayoutA Administrator Two	New	J

### Setting the default layout

Administrators can select a map layout and set it as the global default map layout for all users.

To set the global default layout:

- 1. Select User Management from the menu.
- 2. Select your user, and click on the Edit button.
- 3. In the **Global Default Network Topology** section, click on the drop-down, and select the layout to be the default.

Global Default Network	None	~
Assign default map topology layout. Default layout can be assigned individually per user. Layouts can be created from the map	Layout1 Layout2 Layout3 LayoutA: Administrator Two None	

4. Click on the **Save** button.

Administrators can also select a map layout and set it as the default map layout for a specific user.

To set the default layout for a specific user:

- 1. Select **User Management** from the menu.
- 2. Select the user whose default you want to set, and click on the Edit button.
- 3. In the **Global Default Network Topology** section, click on the drop-down, and select the layout to be the default.

Default Network	None	~
Assign default map topology layout. Default layout can be assigned individually per user. Layouts can be created from the mon	Layout1 Layout2 Layout3 LayoutA: Administrator Two None	G

4. Click on the **Save** button.

When a user logs in for the first time, the default map layout will be used. The default map layout will also be included in the map layout drop-down list.

#### Deleting a saved layout

Administrators can delete any map layout. Users can only delete map layouts that they created.

If an administrator deletes a map layout that is being used as the default map layout by some Vista users, those users' default map layout will change to the global default map layout. If an administrator deletes the global default map layout, there will be no default map layout.

If the currently selected layout is deleted, including the default layout, the selected layout will be changed to be **No layout**, while the map will remain unchanged.

To delete a layout:

- 1. Click on the layout drop-down.
- 2. Select the layout you want to delete, and click on the X icon.

🔀 Layout1 🗸	1 8 2	K
Save as new layout	t	
Layout1		
Layout2		
Layout3	×	
LayoutA Administrator Two	New	~0

3. On the confirmation dialog, click **Continue** to delete the layout.



#### Hiding devices in the layout

You can change which devices are visible on the network map. For example, you may only be interested in seeing servers on the network map, and can therefore hide the other devices.

To change the visibility of a device:

- 1. Click on Edit in the drop-down on the network map screen.
- 2. Right click on the device you want to hide.
- 3. Click on Hide.

Sites	*
Groups	•
Hide	6

The hidden device will be added to the **Devices** list. Click the down arrow to see the details of a device in the list.

Q Search devices	
a Hakillan ké	▲ ***
Source:	AMF
Source: Device Type:	AMF Switch
Source: Device Type: IP:	AMF Switch 1.1.1.6

Hidden devices are specific to the layout. You can hide devices on a per-layout basis, and they will be hidden for any user using that layout.
## Loop protection

The loop protection feature helps you manage the loop protection settings of the AlliedWare Plus devices in the Vista Manager GUI. You can use Vista Manager to manage the loop detection and thrash limiting of your network. This feature is supported when devices are running firmware version AlliedWare Plus v5.5.0-0.1 or later.



Loop protection is managed from the integrated map. You can select one or multiple (up to 10) devices from the integrated map for loop protection configuration. Once you have selected the devices that you want to configure, right click on one of them and select Loop Protection from the pop-up menu.



On the Loop detect tab, you can configure loop detection for the selected devices. The Enable LDF button lets you enable or disable loop-detect frames (LDF) for each device. The LDF interval slider lets you set the loop-detect frame interval. And the Fast block button lets you enable or disable fast block.



On the Thrash limiting tab, you can configure thrash limiting for the selected devices. The Thrash Limit slider lets you set the thrash limit.

The Port profile panel lets you create and edit port profiles. By default, the settings of the Default Profile apply to all ports on the device. To create a new profile, click on the +Create profile button.

For loop detection port profiles, you can choose the action type, the action timeout, and the action delay time for the profile. For thrash limiting port profiles, you can choose the action type and action timeout. You can then assign the profile to device ports. You can select multiple ports across one or multiple devices, and apply the profile to all of them at the same time. Click on Save profile to save the changes.

## Asset Management

You can use the Asset Management screen to manage the assets in your network. It is made up of several components.

- Device discovery devices on the network are discovered via AMF and plug-ins.
- Device classification during discovery, a best effort is made to categorize what type of device has been discovered. However, this may be incorrect, so it allows you to specify what type of device has actually been discovered.
- Device management once discovery is complete, the asset information should be available to you.

You can use Asset Management to:

- get a complete list of all assets on your network.
- display the assets on the integrated map, and select the most relevant icon for each device.
- view the license information for all Allied Ware Plus devices.
- be notified when a license is about to expire or has recently expired.
- create a group defined by either IP/MAC address range or Vendor, and assign an icon to this group.
- filter the list of assets, and print/export this list.

Asset Management is accessed from the sidebar menu.



The Asset Management screen shows you the details of the items in your network. It also allows you to search for particular devices.

Asset Manager	nent						
≓ Filter data ∽ (	P All Groups ~ Q. Search by keyword	Ū			u n c	Ipdate Device GUI	+ Add Device
Device Name	IP Addresses 🗢	Status ≑	Device Type  ≑	MAC Address 🗢	License Status	₽ Icon	Action
VAA-Controller		Normal	AT-VAA		Active	ADATE	:
x610-link-sw		Normal	x610-48Ts-POE+		Active	(manual)	:
IX5		Normal	IX5-28GPX		Active	(WHITE)	:
x930-Master M		Normal	AT-x930-52GPX		Active	(muun)	:
IE300		Normal	AT-IE300-12GT		Active		:
x230-2		Normal	x230-10GP		Active	(WE STREET)	:
x510-Master 🔟		Normal	x510-28GTX		Active	(WHINE)	:
AR4050S		Normal	AR4050S		Active		:
x230-3		Normal	x230-10GT		Active	(WHITE )	:
AR2010V		Normal	AR2010V	and the second se	Active		:
1							

Click on the **Export as CSV** icon at the top right corner to download a CSV file list of assests.



Click on the Manage Columns icon to change the column display.



Click on the **Discover Devices** icon to discover devices from the Asset Management screen.

Vista Manager will use ARP to discover any new devices, and return a list to you. A message will appear indicating the number of new devices found.



Discover device will only discover IPv4 neighbors. Any detected devices will not automatically appear on the map, but will require you to add them manually once they have been discovered. The detected devices will not provide link information, but you can manually add the devices or links between devices. (1) On Edit mode on the map, (2) select and drag a device from the side panel to the map. (3) Click on a second device, and a link will automatically be drawn between the devices.



To remove a link, right-click on the link and click **Remove**.



Detected devices that fall into a user defined inventory group will inherit the assigned custom icon.

• You can add a new device by clicking on the + Add Device button.

You will be prompted to name the device, as well as specify the MAC address and IP address. You can also select an icon to represent the device.

Name			
Device Name			
MAC Address			
E.g. '0000.0000.0000	)'		
IP Address			
E.g. '192.168.1.1'			
Select Custom Icons			
💌 🛲 💻		+	

 Click on the '+' button, to upload a custom icon for the device. The custom icon dialog supports PNG, JPG, and SVG image files. Only administrators have the permission to upload and change custom icons.

Add Custom Icon	
Select Image Accepted file types: PNG, JPG, SVG	
Cancel	Select file

Note: An AMF device cannot have its default icon changed.

Asset Management also allows you to create groups to organize your inventory. To create a group, click on the Groups tab, and then click on the **+ Add Group** button.



You will be prompted to name the group. You can also specify which devices will be added to the group. You can specify a MAC address range, an IP address range, a vendor, or a combination of these. You can also select an icon to represent the group.

Add Group
Name
IP Range Start:
E.g. '192.168.1.1'
IP Range End:
E.g. '192.168.1.1'
Vendor
Search Vendors 👻
Add MAC Address
E.g. '0000.****.* + Upload File
Device Family
v
Device Search
Search Devices 💌
Static Devices
Select Custom Icons
Cancel Save

Once the group has been created, you can use it to view the details of the members of that group, as well as export that information to CSV. New devices that are discovered and meet the group's criteria will automatically be added to the group.

Asset Ma	anagemen	t							
Devices (19)	Groups (2)	Provision (0)	Firmware						
₹ Filter dat	av QS	earch by keyword						e de +	Add Group
Group Name	Devices Total	MAC Addresses	IP Range	Vendor	Device Family	Static Devices	Dynamic Devices	Custom Icon	Action
Group1	2 Devices					2 Devices	0 Devices	?	:
Group2	2 Devices				Router	0 Devices	2 Devices	?	:
							1 to 2 of 2	IK K Page	1 of 1 > >I

As an admin user, you may choose to manually assign devices to a group when creating or editing a group in the Groups tab.

- 1. Navigate to the Asset Management page.
- 2. Click on the Groups tab, then click on + Add Group.
- 3. The Add Group form will appear on the right hand side of the screen.
- 4. Click on the Device Search input box.
- 5. Type the first three characters of a device name into the input box.
- 6. A list of devices with matching names will be displayed below.
- 7. Either click **Add all** to add all matching devices or click on a specific device to assign it to the group.
- 8. Manually assigned devices will be visible below the input box.

Alternatively, you can also create a group from selected devices on the Network Map page. From the map itself, you may add/remove manually assigned devices to/from a group.

ARZUTUV				
AP4050S	Sites	•		
AR4050S	Sites Groups	Þ	Add Group Dro	
AR4050S	Sites Groups Backup De	) ) evice	Add Group Add Device To Group	Þ

## Automatic allocation of static icons via MAC address list

Multiple MAC addresses can be added to a group, providing you the ability to create a group by uploading a file containing a list of MAC addresses. Vista Manager EX then extracts the MAC addresses from the uploaded file and registers them with the group.

You may select a custom icon for the group. Devices that match the MAC addresses of the group will automatically use the customized icon as their device icon.

Take note of the following file specifications:

- Supported file formats are .txt and .csv.
- Commas, spaces, and new lines can be used to separate the MAC addresses.
- Supported MAC address formats are:
  - 00000000000
  - 0000.0000.0000
  - 0000:0000:0000
  - **0000-0000-0000**
  - 00:00:00:00:00:00
  - 00-00-00-00-00
  - wildcard with asterisk (\*)
- Any unrecognisable MAC address formats will be ignored, no errors will show to indicate this.
- While there is no limitation to the file size, the recommended number of MAC addresses should not exceed 10,000.

# Managing sites and devices

Vista Manager enables you to easily back up devices, restore the network from back up, reboot devices, and manage devices by using SSH to access their command line.

## Backup a device

Select the device that you want to back up:

x610-link	(-SW		
Reboot	Backup പ്രിന	SSH	
Device	Stack		
Basic Info	rmation		
Status			Normal
IP Address	ses		
MAC Addr	ess		
Model			x610-48Ts-POE+
Version			
AMF Infor	mation		
Area			area1
Role			Member
Last Back	up		Dec 9, 2021

- Click on the **Backup** button.
- An information message is displayed showing that the backup has occurred:



## SSH/Shell to a device

From Vista Manager EX you can open a Secure Shell connection to a device. From this session you can connect to the device and issue CLI commands as if you were directly logged into the device itself.

Select the device that you want to connect to:

x610-link-sw	
Reboot Backup	SSH
Device Stack	
Basic Information	
Status	Normal
IP Addresses	
MAC Address	
Model	x610-48Ts-POE+
Version	
AMF Information	
Area	area1
Role	Member
Last Backup	Dec 9, 2021

- Click the **SSH** button to start a CLI session.
- The following window is displayed:

AlliedWare	Plus	(TM)	5.4.6	12/12/16	11:38:39		
master:			•				
Working set	joir	ı					
master#							
				0			

From this session you can carry out any CLI commands as if you were directly logged on to the device.

## Reboot a device

Select the device that you want to reboot (in this case from the Network Map pop up window):

x610-link-sw	
Reboot Backup SSH	
Device Stack	
Basic Information	
Status	Normal
IP Addresses	
MAC Address	
Model	x610-48Ts-POE+
Version	
AMF Information	
Area	area1
Role	Member
Last Backup	Dec 9, 2021

#### Click the **Reboot** button.

Reboot Devices		×
Are you sure you want to reboot this device?		
	Cancel	Reboot

- Check that you have the correct device selected and click the **Reboot** button if you are sure that you want to reboot the device.
- An information message is displayed showing that the selected device has rebooted:



If the reboot fails, you will see an error message as follows:



## Intelligent device grouping

By selecting a Network Hierarchy preference, you can organize your network easily. When a new device is added into the network, it can be automatically assigned to a site based on its hostname. Intelligent device grouping comes with a range of functionalities:

- initiate a request to automatically generate the Network Hierarchy sites at any time
- select the strategy of the automatic generation, based on the hostname of the devices
- preview auto-generated sites showing up to 5 auto-assigned devices before finalizing changes
- rename or remove auto-generated sites during the preview
- reorganize existing sites after finalizing auto-generated sites
- Note: Removing a site only stops the automatic assignment, it does not remove the site from Vista Manager EX.

To use this feature, navigate to the Network Map page.

- 1. Click on the **Network Hierarchy** icon at the top left of the map screen to display the side panel list of sites.
- 2. Click on the cogwheel.
- 3. Select Auto Generate Sites.



From the drop-down, select a separator format for the hostname to match on, such as a dash, underscore, or full stop. Click **Next** to preview sites.

Auto Generate Sites
Sites are auto generated by hostname. For best results use a shared naming convention across all devices.
Site permissions are not assigned during auto generation
Re-organize existing sites and devices This will cause devices already assigned sites to be re-organized.
Depth separator format
Depth separator format Dash: Location-Building-Floor-Host
Depth separator format Dash: Location-Building-Floor-Host Underscore: Location_Building_Floor_Host
Depth separator format Dash: Location-Building-Floor-Host Underscore: Location_Building_Floor_Host Full stop: Location.Building.Floor.Host

In the preview, you may rename or remove sites. Click **Apply** to finalize changes.

Preview Sites		
✓ hq		
► core		
<ul> <li>server</li> </ul>		
▶ IE210L		/ Î
hq-access-x	230	
► dist		
hq-gw		
▶ sw		
	Back	Apply

All devices will be automatically grouped into an appropriate Network Hierarchy group. You can manually collapse other devices on the integrated map, which allows you to focus only on the high-level networks.

Take note of the following limitations:

- The automatic generation of sites supports up to 3 levels of network.
- The automatic generation of sites overwrites existing Network Hierarchy sites if they have the same name.
- When the sites are overwritten, the devices belonging to the original site will be unconditionally moved to the new auto-generated site.
- If the overwritten site is also an auto-generated one, it loses its auto-assignment functionality and gets overwritten by the new, auto-generated one.
- If a site has a duplicate name with an existing one in the preview stage, a confirmation dialog pops up, indicating the site will be overwritten.
- New devices will not be positioned near others in a site when they join a network and match the automatic assignment criteria.
- Renaming or removing auto-generated sites stops the automatic assignment.

### Enhanced information display for stacked devices

You can use the View Detail link to monitor the state of stacked devices in your network.

23 Devices 20	Up 3 Unmanaged	1
my510Stack		<
Reboot Backup S	SH	- U 3
Device Stack	4	
Stack Information		
Stack Master ID	1	
Stack MAC Address		
Virtual MAC	Enabled	
Disabled Master Monitori	Enabled	4
Resiliency Link	vlan1000	
Management Subnet		3
Management VLAN	4085	my510Stack
Stack Members (4)	View Detail	
ID Device Type	e Status	
1 SM x510L-52G	P Ready	
2 x510-52GPX	K Ready	
2	R	وجرحي المحيرة

- 1. Navigate to the **network layer** of the integrated map.
- 2. Hover over a stack to see the '+' symbol. Click on '+' to expand it. This lets you view all stack members and associated stacking links. If a stack is fully-formed, you will also see an outer link completing the stacking loop.



- 3. Click on the stack in the map (blue highlighted area) to see its information.
- 4. The side panel pops out. The Stack tab will display some basic stack-wide information such as:
  - a list of stack members
  - current status of each stack member
  - which stack member is the master

- 5. Click **View Detail** to see detailed information about the stack. This opens up the device details page showing:
  - Stack Information: Stack Master ID, stack MAC Address, virtual MAC, disabled master monitoring, resiliency link, management subnet, management VLAN
  - Stack Members: Stack ID, status, role, priority, MAC address, product type, revision, serial number, resiliency links, state, stack ports

← 🔇 my510Stack			SSH to	Device Backup Device	Reboot Device
Device Info Stack Notes	s Guest Device	es Configs Licenses	File System		
Stack Information		Stack Members	1		
Stack Master ID	2	1 Backup Member	Status		Ready
Stack MAC Address		2 SM	Role		Backup Member
Vittual MAC	Enchlad	Active Master	Priority		1
	Enabled	3 Backup Member	MAC Address		
Disabled Master Monitoring	Enabled	4			5401 5000
Resiliency Link	vlan1000	Backup Member	Model		X510L-52GP
Management Subnet			Board Revision		B-0
Management M AN	1005		Serial Number		
	4065		Resiliency Link U	qL	Yes
			Resiliency Link State	Successfully receiving healt Active Master.	h checks from the
			Stack Ports		
			port1.0.51		
			Neighbor ID		2
and a second second second	-	and and the second	a marine all a	Proven and	and a start

When a stack is expanded:

- All stack members and associated stacking links will be displayed.
- Click on each link to see which device type and interface is on each end of the link.
- The stack master has an 'SM' badge indicating that it is the stack master.
- When a stack master leaves the stack, the stack master badge will update to show next to the new stack master.
- Each stack member will have an icon showing its stack member ID.
- If a stack member goes down, its position will move to the bottom of the stack to indicate its current down status.
- An event bell icon indicating any network events will still be displayed on the stack master.
- The stack remains expanded when you leave and navigate back to the map later.

There are some limitations to this feature:

- If a stack member goes down, the hostname/member ID will stay green and not change to red.
- Individual stack members cannot be moved.

This feature requires AlliedWare Plus version 5.4.7-2.1 or later.

### AMF device licenses

You can add and examine licenses on an AMF device from the Licenses tab.

← 🔇 🖾 VA	AA				\$			SSH to Device	Backup Device	Backup Are	Reboot
evice Info Notes	s Guest Devices	Backups	Configs Licenses	File System			2				
icenses				4	r ¢		1		En	ter Licenses	Upload Lic
<ol> <li>Click license bar to e</li> </ol>	configure expiry notification	settings (applies to	non-permanent licenses only	4	5		5		Dates on	graph represent	system time o
	2019 Apr	Jul	Oct	2020 Jan	Oct	2021 Jan		Jul	Oct	2022 Jan	Apr
MF Application Proxy	у				AMF Application Pro	жу					
MF Controller				4	AMF Controller		1				
IF Guest				· •	AMF Guest		Ъ I				
IF Master				1	AMF Master		7				
ti-spam					Anti-spam	1					
ıti-virus					Anti-virus			1			
plication Control				- 7	Application Contro	al j					
	and the second second		the free		and market	المرجع المرجع	۱. I		and the second	and the second	

The **Enter Licenses** button allows you to add a license by copy-and-pasting the license enable command. The **Upload Licenses** button allows you to select either a system license certificate (.csv) file or a flexera license capability response (.bin) file.

Click on a license bar to display a pop-up panel with additional information about that license.

#### **Disable license expiry notifications**

By default, all license expiry notifications are set to enabled. As an administrator, you will have the option to disable them.

AMF Guest	×
Duration	
May 16, 2012 12:00 PM - Feb 22, 3	2022 1:00 PM
Expiry Notifications	
Expiry Notifications	
Expiry Notifications	

Click on a license bar that you wish to disable notifications for. A side panel will appear. Turn off the **Expiry Notifications** settings. A success message will pop up at the bottom of the side panel. A crossed-out bell now appears on the license bar.

Note: This feature applies to non-permanent licenses only.

# Active Fiber Monitoring (AFM) display

With enhanced information display possible for stacked devices, support has been added to display Active Fiber Monitoring (AFM). You will be able to see links between members and fiber tamper alarms (red bell icons) when a link has been tampered with. As an administrator, you can use this information to check on the physical links, dismiss the fiber tamper alarms and/or change AFM settings on specific links.

- 1. Navigate to the **network layer** of the integrated map.
- 2. Identify a stack with an event bell icon. This means there has been an event on the stack, for example, tampered links.



3. Hover over a stack to see the '+' symbol. Click on '+' to expand it. You will see the stack master showing the yellow and black event bell icon, and fiber tamper alarms on stacking links (red bell icons) that have been tampered with.



4. Click on the stack (blue highlighted area) to enable the side panel. Fiber tamper alarms are shown at the bottom of the side panel, under Network Events.

Note: Fiber tamper alarms will remain until you have dismissed them. This removes the red bell icon and reduces the event bell count on the device stack.



- 5. You can dismiss a fiber tamper alarm in 3 ways:
  - Click on the stack, like in Step 4. Dismiss the Fiber tamper alarm set event under Network Events on the side panel.
  - Click on the red bell icon. Dismiss the Fiber tamper alarm set event under Network Events on the side panel.
  - Dismiss either the stack event or stack member event in the **Event Log**.
- 6. To change settings for AFM:
  - a. With the stack still expanded, click on a link inside the stack that you wish to disable AFM for. This highlights the link.
  - b. On the side panel, click on the AFM settings icon to disable AFM.
  - c. Disable AFM.

1 ↔ 2 Active Fiber Monitoring Enabled	b o	<
1		
Device Type		
Interface	Stackportneighbor2	
2		
Device Type		
Interface	Stackportneighbor1	
		2

←	Active Fiber Monitoring	C
0	Once enabled these settings will over existing device settings. Vista will not current settings from the device.	ide any display the
Debu	ıg	Disabled
Sens	itivity	medium
Inter	val (seconds)	5
Base	line Interval (seconds)	5
Base	line (readings)	12
Trap		Enabled

- Note: Only links inside a Virtual Chassis Stack are supported for viewing and editing AFM settings in Vista Manager EX.
- Note: If AFM has already been enabled from the CLI, the AFM settings icon will not be visible on the side panel of Vista Manager EX.
- This feature requires AlliedWare Plus version 5.5.0-0.3 or later.
- Detecting tampered link events requires AlliedWare Plus version 5.4.8-1 or later.

# Traffic monitoring

Vista Manager's color-coded traffic monitoring map provides a visual status of network utilization, across all links in both directions. It is constantly updated to keep the latest traffic pattern information readily available.



Colors and line thickness highlight link utilization and available bandwidth, allowing for instant performance monitoring. It also allows you to change which information is displayed, so that you can focus on your network priorities.

It also enables you to improve your network planning by analyzing data traffic from any chosen time over the last week. In addition, you can monitor any link by clicking to show bi-directional traffic on all aggregated ports over the last 24 hours.

For additional information and to see how to use the traffic monitoring functionality, refer to the Traffic Monitoring video on the Allied Telesis website.

# Advanced traffic monitoring with sFlow

You can monitor network traffic using Vista Manager's sample Flow (sFlow) feature. After configuring sFlow on your network devices, use can use advanced traffic monitoring to view information about network traffic, protocols, and applications.

Advanced traffic monitoring can be accessed from the network map menu. Click on the dropdown, then select Traffic. This opens the Traffic sidebar. Advanced Traffic Monitoring will appear at the bottom of the sidebar. When you first open it, there will be no data, since you will not have configured any devices for sFlow.

(1) Select a device from your network map, and (2) click on the settings cogwheel to configure it.

x510-Master Advanced Traffic Monitoring	2	< t∎ ♦ Traffic ∨
sFlow Monitoring		1
Top 5 Protocols		
No Data		x510-Master
Utilization		
- Announce and the second second		and the second second
0%		
Top 5 Talkers		
No Data		

The side panel will show a list of the ports on the device. Tick on a port to enable or disable sFlow on the port.

#### Click Apply Changes to save.

← Co	nfigure sFlow
Cancel	Apply Changes
🗸 port1.	0.1
🗸 port1.	0.2
🗸 port1.	0.3
port1.	0.4

The side panel will then show monitoring output from the selected switch, including the protocols, utilizations, and talkers.



Routers do not support sFlow. However, by enabling DPI on a router, some traffic monitoring can be carried out.

(1) Select a device from your network map, and (2) click on the cogwheel to configure it. (3) Click Device DPI to enable it.

AR4050S Advanced Traffic Monitoring Device DPI	2	K 🐮 🗢 Traffic 🗸 🗵 N	o layout 🗸 🔒 🗶
Running: Standalone	$\sim$	AR4050S DPI Configuration	×
Top 5 Protocols		Changes to DPI configuration may affect f including Internet Breakout, Firewall rules	eatures that use applications , NAT rules, SD-WAN rules.
		Device DPI	3.
		Provider	Built-in 💌
		DPI Learning	
Top 10 Applications During last hour		DPI per Entity	
Application		1 5	
ssl	15 MB	Car	Apply Changes
unknown	2 MB		
arp	1 MB		
atmf	739 KB		
repf	27 КВ	AR4050S	and the second second

The side panel will show the protocols being used by the router. You can click on the items in the side panel to open the associated widget.

#### Top 5 Protocols:











Information from the widgets can also be exported to a CSV file. To do so, click on the **Export as CSV** button.

Note: Configuring devices for sFlow using Vista Manager requires the device to be running Alliedware Plus version 5.4.8-2 or later. Devices running older releases are still compatible with this feature; however, the sFlow configuration will have to be done manually through the CLI.

Sample sFlow CLI configuration:

```
sflow agent ip 172.31.1.245
sflow collector ip 192.168.1.1
sflow enable
!
interface port1.1.1
sflow sampling-rate 8192
sflow polling-interval 60
```

Vista Manager uses the sFlow agent IP address to match the data received with the correct AMF device. The agent IP address must be the same as the AMF Management IP address. The IP address can be found using the **show atmf detail** command.

AlliedWare Plus configuration can support multiple collectors. However, only the first collector will allow Vista Manager sFlow to connect to the device correctly. If there are multiple collectors, please ensure that the first collector is the IP address of Vista Manager. For example, the following sFlow configuration is correct if Vista Manager is using the IP of 10.33.25.48:

```
sflow agent ip 172.31.1.102
sflow collector id 1 ip 10.33.25.48
sflow collector id 2 ip 10.36.150.103
sflow collector id 3 ip 10.33.25.92
sflow enable
```

# IP map layer: Tracepath and Walk path

From the IP map layer, you can access both the Tracepath and Walk path features.

**Tracepath** allows you to determine where traffic is flowing. You can click on two devices in the Vista Manager network map, the source and destination. Vista Manager will display the path between them and show RTT (round trip time) information.

**Walk path** lets you determine if there are any configured routing paths from one device to a destination IP within the network known to Vista Manager. This is usually performed for installation or diagnostic purposes.

To first access the IP map layer, open the network map in Vista Manager. Click on the dropdown and select **IP**.



To use Tracepath or Walk path, navigate to the relevant tabs on the side panel.



You can manually enter the source and destination from the list on the left, or click on the devices on the map to select them.

# Detecting non-AMF devices: Improved WAN visibility

The integrated map can detect non-AMF devices that have an AlliedWare Plus device connected to them by a tunnel. The non-AMF device is represented as a cloud icon. The hostname is the IP address of the tunnel destination.



After manually adding non-AMF devices, you can also monitor link utilization and see related information using the following steps:

- 1. Navigate to the **Traffic map** mode.
- 2. Right-click on a tunnel link you want to monitor.
- 3. Set the expected link capacity.
- 4. Enter the maximum bandwidth in Mbits/sec.
- 5. Click on the Save button.
- 6. Click on the tunnel link to view its link utilization information.
- 7. The side panel pops out showing the link utilization and its related information.

See the following screenshot for details.

📲 🔶 Traffic 🚺 🗵 No	o layout 🗸 🔒	×		
2 C_Spoke	e1			
default set e tur 21 Right click to set max expe	ected bandwidth	у		
Set expected link capacity			default $\leftarrow \rightarrow$ tunnel1	
The Mbits/sec value entered will     Link width represents bandwidth	l affect the visual app capacity	earance of a li	nk in the map	
Expected Capacity (Mbits/sec) 14.0.100.2 → C_AR4050S	C_AR4050S	→ 14.0.100.2		
1000	4 100¢			
	-		Cancel Save	
14.0.100.2 ←→ C_AR4050S Traffic Monitoring	K 🖫 🗢 Traffi	c ~ 🔀	No layout 🗸 👌 🗶	Ē
Link Utilization 30/11/21, 1:22 PM - 30/11/21, 1:32 PM 100 75 50 25 0 25 0 25 0 25 0 25 0 25	C_Spo	ke2	C_Spoke	1
Average Utilization $4.41 \text{ Kbps}_{0\%} \leftrightarrow \frac{42.29 \text{ Kbps}}{0\%}$	15.1.1.2	C_AR4	6 14.0.1	<b>)</b> 00.2

There are multiple functionalities to this feature:

- automatically detect supported tunnels between an AlliedWare Plus device and a remote device that is not part of the network
- automatically create custom devices represented by cloud icons on the remote end of the tunnel and add them to the map
- automatically update map if there are any changes to an existing tunnel or when a new tunnel is configured
- detect IPv4 PPPoE configuration and display these links and devices on the map similar to the tunnels
- 9 Devices 9 Up  $C_AR4050S \leftrightarrow C_Spoke1$ 1 Network 🔀 No layout 🗸 1 8 X 🗉 AMF Information Status Forwarding Туре AMF ----Spoke2 C\_AR4050S C Spoke1 Device Type Router Interface Vlink201 C\_Spoke1 M // 14.0.100.2 15.1.1.2 Device Type Router C AR4050S Interface Vlink200
- display read-only information about the tunnel on the map side panel

configure interfaces and bandwidth on a custom link so that the link utilization data is available

<ol> <li>Specifying the interfa</li> </ol>	ces for the link will a	dd support for link utilizatio	n
raffic-Gen-1		s40-3050	
custom	v	port1.0.3	Ŧ

- display link utilization statistics for tunnels on the traffic map
- hide/display non-AMF (remote) devices and their associated WAN tunnels via the Edit layer of the map



enhance custom links to allow you to specify the associated interfaces of the link

There are some limitations to take note of:

- This feature is unable to detect the up/down status of a remote device.
- If two WAN tunnels are connecting to the same device, two cloud icons will show instead of one. Vista Manager is unable to discover if two IPs are on the same device.
- Removing or configuring interfaces on automatically discovered tunnels are not possible. You can only hide a remote device and its associated links.
- Link utilization data of a port connected to a server is not supported unless the connection is via a tunnel. Manually adding a remote device and a custom link, and specifying the associated interface will display its link utilization data.

## VLAN management

The color-coded Vista Manager VLAN Map lets you manage VLANs across multiple devices, including support for aggregators and stacking. Using the VLAN configuration tool, you can:

- create new VLANs
- destroy existing VLANs
- configure VLAN Names, VLAN Types, and VLAN IDs
- add ports to VLANs
- delete ports from VLANs
- set VLAN ports as tagged or untagged
- save the configuration

To configure VLANs, navigate to the VLAN Map:

- 1. In the lefthand menu, select Network Map.
- 2. Select VLAN from the Network dropdown list.



The VLAN map shows all your VLANs at a glance, across the whole network. You can narrow the focus to individual VLANs to show application deployment.

Creating new VLANs across multiple switches can be done quickly using the simple point-and-click interface. You can also edit any VLAN, at any time, to support new users and changes in business requirements.

To create a VLAN, select the device or devices you want to add the VLAN to. Click to select one device, and Shift-click to select more devices.



EPSR ports are disabled on the VLAN editing page. You can easily identify EPSR ports when editing VLANs, and avoid misconfigurations.

To see more about how to use the VLAN management functionality, refer to the VLAN Management video on the Allied Telesis website.

## VLAN search

The search box supports almost instant filtering by VLAN ID and VLAN name.

When searching by **VLAN ID**, the filter performs an exact match to narrow down search results and ensure higher accuracy. When searching for **VLAN names**, the filter is not case-sensitive and performs partial matching only.

For example, a user tries to search for 'VLAN 10' in a network that also has VLAN 50 named Building 100. Typing '10' will return results of 'VLAN 10' being top of the list, because it is a direct match on the VLAN ID. Other VLANs containing 10 in their names will appear after, such as VLAN 100, 1000, 1034, etc..

VLANs	< 📲 🗢 VLAN 🗸
Q 10	
VLAN 10 VLAN0010	VLANs
VLAN 100 VLAN0100	VLAN 200
VLAN 1000 VLAN1000	VLANs
VLAN 1034 VLAN1034	Q awd
VLAN 1037 VLAN1037	VLAN 3386 AWC-CB_Control

## VLAN 1 port reconfiguration

If a port is assigned to VLAN 1 in Access mode, a different VLAN can be reassigned without first having to remove VLAN 1. The VLAN 1 states of ports are treated the same as all other VLANs. Every port will have a 'U' (Access) or a 'T' (Trunk) displayed. When VLAN 1 is selected, ports with VLAN 1 assigned can only be changed between Access and Trunk modes. There is no 'blank' state.



## Native VLAN configuration

You can use the VLAN map to assign native VLANs to switchports on devices.

Once a port has a native VLAN, any packets received on the switchport without a VLAN tag are placed into the native VLAN. Packets leaving a switchport on the native VLAN will not be tagged. Different native VLANs can be assigned to different switchports on a device. Only one native VLAN can exist per switchport.

Native VLANs only apply to switchports in trunk mode, so the following procedure first uses the VLAN map to put the switchport into trunk mode, then sets the correct native VLAN:

- 1. In the lefthand menu, select Network Map.
- 2. Select VLAN from the Network dropdown list.



3. Select the device or devices you want to add the VLAN to. Click to select one device, and Shiftclick to select more devices.



4. Click Create VLAN to create a new VLAN.



5. Enter the VLAN ID and name, and select a display color for it.

6. Click on the switchport you want to add the VLAN to, until it changes to the VLAN's color and shows a T (for "trunk").



 A pop-up will appear, showing the current native VLAN (probably VLAN 1) and the port's other VLANs, including the new VLAN. In the pop-up, select the VLAN that you want to make the native VLAN.



8. Click **Save** to save the configuration.



## Firmware management

This feature provides you with the ability to update firmware across a device or family of devices on a network (AMF area), and then schedule a time when the devices will reboot to install the firmware release.

≡	Allied Telesis"   Vista Manager EX				e • •
	Asset Management				
•	Devices (12) Groups (1) Provisio	n (0) Firmware			
٤	Networks	area2	🏚 Reboo	ot Updated Devices	Update Firmware
* ?	area1	Device Family	Using Release(s) Firmware Status	Action	
6	area2	IE300 (1)	IE300-5.5.1-0.2.re	Reboot	Update
0	area3	IX5 (1)	IX5-5.5.1-0.2.rel	Reboot	Update
•		x230 (1)	x230-5.5.1-0.2.rel	Reboot	Update
	and the second secon	x930 (1)	x930-5.5.1-0.2.rel	Reboot	Update

- 1. From the left-hand menu, navigate to Asset Management and click on the Firmware tab.
- 2. To the right, you will see buttons to update a family of devices, or an **Update Firmware** button to update **all** families in an AMF area. Click on any of the blue **Update** action buttons.
- 3. The side panel opens, showing 4 steps. For this process, you will need a firmware release file for that family.
- Note: This file is not the same release as the current file running on the devices.

Update Firmware					
<ol> <li>Select</li> </ol>	<b>2</b> Up	bload	S Verify		Ø Distribute
Select release files					
Select release files from loca	l storage Acco	epted file extension .re			Add file(s)
Select release from URL		http			Add file(s)
Select release(s) from VAA					Add file(s)
Select distribution point sour	ce drive			Available space	● 3632.49 MB
Select distribution point sour Flash Device Family	Target Rele	ase	Source	Available space Release size	● 3632.49 MB
Select distribution point sour Flash Device Family AR2010V	Target Rele	ase supplied	Source	Available space Release size	• 3632.49 MB
Select distribution point sour Flash Device Family AR2010V AR4050S	Target Rele	ase supplied supplied	Source	Available space Release size	● 3632.49 MB
Select distribution point sour Flash Device Family AR2010V AR4050S IE210	Target Rele No release No release	ase supplied supplied supplied	Source	Available space Release size	● 3632.49 MB
Select distribution point sour Flash Device Family AR2010V AR4050S IE210 IE200	Target Rele No release No release No release	ase supplied supplied supplied	Source	Available space Release size	● 3632.49 MB
- Step 1. Select release files for the Area Master. Permitted file types are .zip and .rel files. The source options are:
  - from local storage
  - from a URL
  - existing file on the AMF Master (firmware distribution)
- Note: Users also have the option to copy the file to a USB drive if their Flash drive is full on the firmware distribution point.
- Note: If updating multiple families, target release files will appear in each row at the bottom.

Click the Add file(s) button and select the release file you wish to add. Then click Next.

- Step 2. The progress bar advances as the file uploads. Click Next once it completes.
- Step 3. The status shows as "Verifying...", and then either success or that a number of devices failed. If any failed, click More info to see exactly which devices failed and why. Assuming that some succeeded, click Update device.

### Step 4. The status shows as "Distributing to...". Click Done once distribution finishes.

- 4. AlliedWare Plus software versions require a release license for SBx908 GEN2 and SBx8100 switches. If you are using either of these switches, make sure that each switch has a suitable license certificate. For details, see the *"Licensing this Version..."* sections of the relevant AlliedWare Plus release note.
- 5. Click **Reboot Updated Devices**, then select the date and time for the reboot. After the reboot, those devices will be running the release file provided.
- Note: If you use firmware distribution to copy a firmware file to devices, and that file already exists on a device, then firmware distribution will overwrite the existing file. This makes it possible to use firmware distribution to repair a corrupted firmware file on a device.

Selective firmware upgrade You can exclude selected devices from a given family when you perform a firmware upgrade.

To do this, navigate to the Firmware Update wizard by selecting **Asset Management** in the left-hand menu, then select the **Firmware** tab, then click the **Update Firmware** button.

- 1. Select the release files from your desired location. Then click on the **Edit Devices** button or the pencil **Edit** icon in the **Action** column.
  - Edit Devices to select devices per family
  - Edit action to select devices for specific families in the same area
- 2. A pop-up then appears listing all devices under the device family. This allows you to deselect specific devices before upgrading the firmware.
- 3. Click **Save** when you have finished. The number of target devices are updated after you save the changes.



This feature is especially helpful if you need to upgrade only specific devices in a critical network, such as a hospital ICU network.

## Zip folder support

The zip folder feature allows you to run firmware distribution with a URL that points to a zip file. Vista Manager EX first extracts the zip file onto a temporary directory. The release file will then be distributed to the device family if there is a match. Otherwise, you will be notified of any invalid extract files. Non-release files in the zipped folder will be ignored.

This feature is supported for firmware version AlliedWare Plus v5.4.9-1 or later.

## Searching and deleting files from the file system

Users with write permissions will be able to delete supported files from the file system of a device. The ability to search for files has also been added. This makes it easier to find which files to delete. You may use this feature to free up space on a device before upgrading its firmware. To delete a file:

		A						All the second
<b>•</b>	Device Info	Stack Notes G	uest Devices	Backups	Configs	Licenses	File System	
۲ ۲	File System							Upload Files
÷ (•	File System /	flash						
6	Q Search (	Delete File					×	
0	Name 🔻	File will be deleted from a	all stack member	rs. Are you sur	e you want to	delete docnet	-base.cfg?	Action
0	<b>x</b> 930-5.5					Canc	el Delete	Delete
\$	📄 x930-5.5.	J-2.3.181	40 MD			2020-12-21		Delete
	🖿 gui-userda	ata				10:49:11 2019-10-30		2
	ocnet-ba	ase.cfg	5 KB			16:50:37 2020-12-07		Delete

- 1. Select a device from your network map. Double-click on it.
- 2. On the device details page, navigate to the File System tab.
- 3. You will see an **Action** column with delete buttons on the right. Click **Delete** for the file(s) that you wish to delete.
- 4. A confirmation message appears. Click **Delete** to proceed. A success notification then appears on the bottom right.

Note: File(s) selected for deletion on a stacked device will be deleted from all stack members.

There are some limitations to take note of:

- Protected files cannot be deleted:
  - boot firmware release files
  - backup boot firmware release files
  - boot configuration files
  - backup boot configuration files
- Directories cannot be deleted.
- Wildcard characters (\*) are not supported in the file search.

This feature requires firmware version AlliedWare Plus v5.4.9-0.1 or later.

## Configuration management

This feature provides you with the ability to manage startup configuration files, including backing up, restoring and comparing configuration files. With the configuration management tool, you can:

- save a configuration file
- view details of a backup configuration
- compare two backup configuration files
- apply a saved configuration to a device
- delete a configuration backup
- set unlimited favourite configuration files

Note: Favourite config files cannot be accidentally deleted, unless unfavourited first.

	÷ (				SSH to	Device B	ackup Device	Backup A	rea	Reboot Device
0	Device Inf	fo Notes	Guest Devices	Backups	Configs	Licenses	File System			-
4 <sup>92</sup>	Configu	ration Backup	s					Las	st 5 Yea	ar(s) v 📋
*	Q Sear	ch by keyword			Delete s	elected C	compare selected	Bac	kup Co	onfiguration
6		Backed Up 🔻		Description 🗘		Created by		Favourite	¢	Action
0		<u>12/01/2022, 13:</u>	19:25	Jan2022-Bac	ckup 4	manager		☆		:
0		<u>02/08/2021, 11:</u>	<u>37:43</u>			manager		☆	(	Delete
** *		23/07/2021, 09:	<u>39:40</u>			manager		☆		
		20/04/2021 11:	20-16			manager		~	F	avourite

- 1. From the left-hand menu, navigate to **Asset Management** and select the device you wish to work with.
- 2. Click on the **Configs** tab.
- 3. Click on the **Backup Configuration** button. A notification on successful backup will appear.
- 4. Type a brief description in the Description textbox. Click outside the textbox to save.
- 5. Click on the Action drop-down for a config backup that you wish to set as startup, and select **Set as startup**.
- 6. A reboot would be required to load the new config. A bell icon will appear on the Reboot Device indicating further action is required. Click the **Reboot Device** button immediately, or schedule a time for it.
- **Note:** Restoring a config overwrites the contents of the current startup-config only. The original filename and location of the backup config will not be used during the restore.
- Note: When a device config is saved using the CLI, Vista Manager detects this and automatically runs a backup without requiring any user action.

## Comparing configuration files

- 1. Click on the check box on the left-hand side of each configuration file you wish to compare. Select up to two files.
- 2. Click on the **Compare selected** button.

← 🔇 🖬 VAA	S	SH to Device Backup D	evice Backup Area	Reboot Device
Device Info Notes Gues	t Devices Backups Conf	igs Licenses File	System	
Configuration Backups			Last 5 Yea	ar(s) ~ 🗖
Q Search by keyword	De	lete selected Compare	selected Backup Co	onfiguration
Backed Up 🔻	Description 🗘	Created by	Favourite 🚔	Action
12/01/2022, 13:19:25	Jan2022-Backup	manager		:
02/08/2021, 11:37:43		manager		:
and the second second second second	A set much were	and the second second	and the second	And and a state

When comparing two configuration files, the tool displays differences in full, or just five lines of either side, highlighting differences in bold and in color. Toggle between settings using the **Minimal** and

**Full** buttons. This enhancement provides better context to the overall configuration and helps you make a more informed decision about the changes being written to your device.

Co	onfigurat	ion Backups / Config Comparison			
(	Config	Comparison VAA			
	18/11/2	020, 10:09:20 V Minima	l Context	Full C	12/01/2022, 13:19:25 🗸
		00 -1,7 +1,7 00			
	1			1	!
	2	- ! Startup-config saved on Tue Nov 17 21:08:54 2020	+0000 b	2	+ ! Startup-config saved on Sun Aug 1 23:37:33 2021 +0000 b
	3	1		3	1
	4	service password-encryption		4	service password-encryption
	5	1		5	1
	6	hostname VAA		6	hostname VAA
	7	1		7	1
		@@ -30,20 +30,19 @@			
	30	!		30	1
	31	aaa authentication enable default local		31	aaa authentication enable default local
	32	aaa authentication login default local		32	aaa authentication login default local
	35	- atmf master		35	+ atmf controller
	36 43	atmf area AREAO id 100 local atmf topology-gui enable		36 43	atmf area AREA0 id 100 local atmf topology-gui enable
	44	- atmf backup server id 1 10.32.192.15 username manag	er path		
4	45	. I		44	and a second

# Using the event log

From the left-hand menu select **Events** to display all events in the log, as follows:



The event log shows currently uncleared events. Critical events have a red background, abnormal events are yellow, and normal events are green.

You can enter notes on any event, clear events, and filter on different fields in the event display.

You can search the event log based on details of the event such as the time period in which it occurred. A graph at the top of the screen shows how many events have been received over certain time periods.

## Adding descriptions or notes to events

Click on the **Note** icon to add a note. The following dialog box displays and enables you to add or edit the note. Click on the **Save** button to save the note to the event.



## Archiving event notifications

If you want to archive old or cleared events, click on the check box on the left-hand side of each event to select the events to be archived. This activates the **Archive selected events** button. You can select all listed events by clicking the check box at the top of the list. You can view archived events by clicking on the **Event Archive** tab.

You can also:

- export a selection of event logs (with applied filters) as a CSV file
- delete a selection or all event logs from the Event Log
- filter event logs and delete selected or matching logs from the Event Log.

Event Log	Event An	chive Syslog	Event R	ules Reports		2		
Event	Log						S	ettings 🏟
Q Sear	rch by keyword	Delete selected	All Alarn	n Critical Abnor	mal Norm	al	փ	± ¢
	N.		25 events o	in this page are selection	so, Select all	Izou events in event log		
	Timestamp	+ Device		•	Notes	Message	•	Action
	10.50.02 2021-05-11	E3-A	R1050V			Link Core.E3-AR1050V tunnel1 is added to the topology		:
	10.50.02 2021-05-11	E3-A	R1050V			Link Core.E3-AR1050V tunnel2 is added to the topology		:
	10.50.02	E3-A	R1050V	manufacture and a standard strends	- Linkston	Link Core.E3-AR1050V tunnel3 is added to the topology	· Arman	

You can also:

- restore individual or all logs from the Event Archive back to the Event Log
- permanently delete logs from the Event Archive

ver	nt Archive	•										Se	ttings
<b>X</b> Se			1	ll Alarm	Critical	Abnormal	Normal					ųþ	ŧ
Res	tore to event log	🖥 Delete s	selected	1200 events	s selected. (	Clear selection	on						
	Timestamp	-	Device			<ul> <li>Notes</li> </ul>		Message				*	A
	10.50.02 2021-05-11		E3-AR40	50S				Indated firmwa	are to AR4050S-mair	1-latest rel nendin	n reboot		
	10.50.02 2021-05-11		E3-AR40	50S			Confirm d	elete events		×	reboot		
	<b>10.50.02</b> 2021-05-11		E3-AR40	50S			This actior	will permanently	y delete 1200 events		reboot		
	<b>10.50.02</b> 2021-05-11		E3-AR40	50S					Con	tinue Cancel	reboot		

A server log message is displayed after a successful restore or delete operation

### Japanese event language support

By upgrading to Vista Manager EX version 3.7.0 and later, you will be able to search for events in Japanese. A large number of English-only events now have Japanese translations, where they did not previously.

							24	Hour E	ent l	Histor	y		
• 4 0	itical 🔹 0 abr	ormal 💌	37 normal				16 12 8 4 0	16	17	18	19	20	21
9	馬効」	😫 Filt	ter By All De	Alarm	01	Message							
	15:04:18 2021-02-10		B_	AR4050S	5	WAN FF74	ックシェービ	ングガ	無効に	なり	ました。	0	0

Most event messages now have a translation key. Event rules have been improved to store both the **translation key** and **translated value**. The translated value of an event rule is used to match translation keys of event messages. Because of this, the match becomes highly specific as each event rule applies to only one event message.

Note: We recommend using the **title field** instead of the message field when creating event rules so that broader search results can be achieved.

Changing the event language initiates the background process of translating past events. Once past events have been translated, event rule messages will then be translated to the new language. An event log is created when the translation completes.

Administrators will have the ability to change the event language from the System Management page.



Note: This language support functionality is only applicable to the Event Log, SD-WAN table of events, and Event Rules. Plug-in events will not be translated.

This feature has been designed to support more languages in the future.

## High priority events

Critical events are displayed as a red number on the alert icon of the device they occur on. Click on the device to display a pop-up with device information and a list of critical events. Dismiss events by clicking on the red-cross next to the event description.

b2-gw		< "	Network
Delete Device			
Device Members	Rules		
Basic Information			
Status	Critical	the second	
Last Backup	Nov 29, 2021		
Network Events			
Tunnel Down (3)	× <sup>1</sup>	Dismiss	gw

Events can also be archived on the Event Log page. Archiving an event moves the log entry to the Event Archive tab and decreases the alarm icon's event count on the side bar.



### AMF Security block actions

AMF Security (AMF-Sec) blocking actions, configured using AMF application proxy, are displayed as high priority events. AMF-Sec blocking actions configured using OpenFlow are not yet supported.

The following AMF-Sec blocks will be shown on the Area Map and in the Event Log:

- Drop
- Quarantine
- Link Down

In addition, the following action will appear in the Event Log only:

IP Filter

See the AMF Security (AMF-Sec) Technical Documents for more information on configuring AMF-Sec and the AMF application proxy.

## SNMP traps

SNMP trap events require the SNMP plug-in. If they are configured, the following SNMP traps will appear as high priority events:

- SNMP loop detection traps
- SNMP active fiber monitoring traps.

# Creating event filter rules

Applicable to all Vista Manager installations - For Admin users

You can create event rules to notify you whenever certain events occur, such as a port goes up/ down, configuration on a device is changed or a fan or power supply failure occurs.

Previously, you had to be actively looking at Vista Manager to notice these things. Now you can simply check your emails.

You can also place an alarm on an event rule to identify it as a critical event. Critical events have a dismissible red alarm icon showing next to them in the **Event Log** window. You can decide if the alarmed event requires immediate action or dismiss it as a normal alert.

## Creating Event Rules

To create an event rule:

- 1. From the left-hand menu, navigate to **Events**.
- 2. From the **Event Log** tab, choose an existing event you wish to create a rule for.
- 3. In the Action column, click on the three vertical dots for more options.
- 4. Select Create Rule.

	Allie	d Telesis Vista Manag	er EX			Q Search network	😝 manager 🗸
85	Event Log	Event Archive Syslo	og Reports Rules				
≡ ⊕ ()		docnet 2010 2 343 Critical 2 29322	2 Abnormal 🎕 322 Normal				
Ŷ	24 Hour E	Event History		s.s.s.	م مر در اسل	halo and the second	
		Timestamp 🔻	Device	Notes	Message		Action
		16:25:00 2022-01-12	x610-link-sw	1	Error during polling - StatusCodeError:	404 - ""	:3
		16:25:00 2022-01-12	x610-link-sw	1	Error during polling - area1.x610-link-s	w event_watch_coverage fail	Archive Create Rule
		16:19:40 2 <sup>19</sup> 2-01-12	x610-link-sw	1	Error during polling - StatusCodeError:	404 -	

5. The Create Rule side-panel opens. The criteria will be pre-filled based on the event that has been selected. Configure as required.



**a.** Enter a rule name.

**b.** Select **any** criteria to match on anything.

- c. Select an Action: Email Notification, Dismissible Alarm, or No Action.
- 6. Click Save.
- 7. Use the **Rules** tab to view, edit, or delete existing rules.
- Note: An SMTP server is required for email notifications to be sent. You can configure users' email addresses in the **User Management** window.

# Using the syslog server

From the left-hand menu click **Events** then select the **Syslog** tab, as follows:

≡	Alliec	d Telesis	Vista Manager EX							Q Se	arch ne	twork		₿~
5	Event Log	Event Arc	hive Syslog	Reports	Rules									
∎ ⊕	Syslog											Last 3 Mon	nth(s)   ~	
	Facility		Severity	App	Name		Hostname		Source	e IP		Process	ID	
-	Select facility		Select Severity	Ent	ter app name		Enter hos	stname	Ente	er source IP		Enter p	orocess ID	
Ś	Message													
*	<b>Q</b> Search ex	act messa	ge									i	Create	Rule
6	Case sensitive. Sup	oports wildcar	d query operators * and ?.	Special charac	ters(?,*,/) can be ir	icluded i	n search by pr	efixing with \.						
0	Q Search by	v keyword	(j)							5,000,	145 of 5,(	000,000 🛈	ようや	\$
0	Timestamp 🔻	Message	\$		Facility 🚔	Sev	erity 🌲	App Na	≑ Ho	stna 🌩	Sour	ce IP 💠	Proc	ess 👙
ż.	21:23:00 2022-01-12	XMT: Sol	licit on vlan1, interva	l 110	Daemon	Inf	ormat	dhclient	hq	-acce			-	
	21:21:11 2022-01-12	XMT: Sol	licit on vlan1, interva	l 108	Daemon	Inf	ormat	dhclient	hq	-acce			-	
	21:19:38	XMT-00	icit on vlap1, interva	L115.	remor	Inf	otr	dhelien	un h2	Acres		168		

The syslog server shows messages from the network or for a specific device on the network. Depending on your level of access, Administrator access allows you to configure how long to store syslog messages. The default configuration is 365 days. Messages older than the default or configured length of time are automatically deleted. The syslog storage is limited to 5 million entries.

Note: For the syslog server to display accurate timestamps and valid messages, it is highly recommended for the device to be running Alliedware Plus version 5.4.8 or later and have the **log date-format iso** command configured by the administrator.

## Permissions for syslog

- Only an admin user can view all syslog messages received from an IP address that Vista Manager has not discovered in the network.
- Any device can send syslog messages. If the source IP address does not correspond with a Vista device, only an admin user can view the message.
- A user can only view and search for syslog messages on the network or for a specific device they have read/write access to.
- A user cannot edit or delete syslog messages.

## Syslog message filtering

Event Log	Event Archive	Syslog	Reports	Rules		
Syslog					1	∙nth(s) ∨
Facility			Seve	erity		
Select facilit	ly		Se	elect Severity		
Message						
Q Search	exact message					()
Case sensitive. S	Supports wildcard query	operators * and ?	. Special charac	ters(?,*,/) can be included in search by prefi	xing with \.	

Filter syslog events by whole or partial message content, by using multiple wildcards. Details of supported wildcard query operators and special characters are as follows:

- A question mark (?) is used for a single character.
- An asterisk (\*) is used for multiple characters.

Event Log	Event Archive	Syslog Reports	Rules	
Syslog			1	Last 3 Mont
Facility		Se	verity	Process ID
Select facilit	у		Select Severity	Enter process ID
2 peer				
Q Search I	ports wildcard query ope	rators * and ?. Special chara	icters(?,*,/) car	2,285 of 5,00
Timestamp 👻	Facility 🗘	Severity 🗘	App Ne	Message 🗘
16:25:13 2021-07-06	User Level	Notice	IPSec	peer authentication failed
			-	
16:25:06 2021-07-06	User Level	Notice	alist	peer authentication failed
16:25:06 2021-07-06 16:25:00 2021-07-06	User Level User Level	Notice	alist	peer authentication failed

- A backslash (\) is used to escape any special characters (?, \*, /) after it.
- When a backslash is expected to be part of the message to be matched on, escape it with an additional (preceding) backslash.
- When an asterisk is expected to be part of the message to be matched on, escape it with a preceding backslash.



## Syslog rules

Syslog rules work similarly as the existing event rules. Any received syslog that matches a rule will trigger the action associated with the rule. Create a syslog rule based on the syslog message filter from the syslog tab page. When creating a single rule, configure up to two of the following actions:

- email notification
- dismissible alarm
- no action

Event Log Event Archive Syslog		
Syslog	1	Last 3 Month(s) v 📋 Apply
Facility	Hostname 2	Process ID
Select facility	× tb130	Enter process ID
Message	B_AR4050S	3
Q peer*	1	Create Rule
Case sensitive. Supports wildcard query operators * and ?		
Q Search by keyword	1	2,285 of 5,000,000 🛈 🛃 🌵 🌣
Timestamp - Facility = Sev	Source IP 💠	Message 🗘
16:25:06 2021-07-06 User Level Notic	10.36.200.130	peer authentication failed
11:00:22 2021-06-16 User Level N	10.36.200.130	peer authentication failed

- 1. Use the syslog message filtering to search for messages of your choice.
- 2. Next, select a hostname.
- 3. Click Create Rule. This opens up a side panel.
- 4. Enter a rule name.
- 5. Configure a first action for **email notification**.
- 6. Select a recipient group.
- 7. Select a trigger interval time.
- 8. Configure a second action for **dismissible alarm**.
- 9. Click Save.

Create Rule		
Rule Name *		
peerTB130		4
		-
Match Criteria *		
<ul> <li>Use filters and message to get criteria. Keyword search is exc</li> </ul>	nerate match luded.	n
Message		
peer*		
Hostname		
tb130		
Action 1		
Email Notification		5
Recipient group		
All (1 user)		6
Trigger Interval		
5 mins		7
Action 2		
Dismissible Alarm		8
- Remove action	Add acti	on +
		9
(	Cancel	Save

To view a list of syslog rules, navigate to the Rules tab page. Here, you can also disable a rule, update its settings, or delete it.



### Syslog rule - email notification

On the **user management** page, a new toggle button enabled by default will be present for all users. This setting determines whether a user will receive an email when a syslog matches a syslog rule configured with email notification.



As a non-admin user, you can change this setting only for yourself. Admin users can enable/disable email notification for all users.

#### Syslog rule - dismissible alarm

A bell icon will appear on the network map for a device that sends a syslog matching a rule. Click on the bell icon to open up the side panel displaying its syslog details. Here, you may also choose to dismiss the alarm.



## Syslog forwarding

As an admin user, you will have the option to configure syslog forwarding to an external server. This functionality forwards all received syslog messages to a specified syslog server, regardless of any rules configured. Only one external syslog server is supported.

Note: The source address of a syslog cannot be retained to its external server.	
---	--

Event Log Event A	Archive Syslog	Reports Rules		
Sys Syslog setting	ıs 🚺		×	~ 🗆
Facilir Sele	age limit is 5,000,000 mess	ages. Older syslog messages w	ill be deleted once this limit is	
Hostr Change how long	syslog messages are store	d for:		
Ent 365		🗙 Day(s)		
Mess Relay syslo	gs to external server 3			
Relay server addr	ess * Port *			eate Rule
Case 1 1.1.1.1	514			$\sim$
	4		6	
			Save	2

- 1. From the Events menu, navigate to the **Syslog** tab page.
- 2. Click on the Syslog settings gear icon.
- 3. Check the Relay syslogs to external server option.
- 4. Enter the relay server address and port number.
- 5. Click Save.

# AMF Security (AMF-Sec) support

The existing alarm notification supports both AlliedWare Plus devices and wireless devices by leveraging on syslog messages from the AMF-Sec server. Vista Manager EX shows alarms on the integrated map for both blacklist and whitelist security events on AlliedWare Plus devices.

Configure all your AMF-Sec servers to send syslog messages to Vista Manager EX. All syslog messages from the AMF-Sec servers will then appear on the **Event > Syslog** page.

Note: In order to process syslog messages from the AMF-Sec server, Vista Manager EX will have some built-in event rules not visible to users. Because of this, if a user creates a rule with the same name in the event log or syslog table, an error message will display: **"Duplicate rule name used. Note may be a duplicate of a hidden system rule name."** 

## Alarms on the integrated map

Vista Manager EX will convert only specific actions that match AMF-Sec syslog messages into alarms (high severity event logs) and display them on the map. These specific actions are:

- Blacklist
  - Security Block
  - LinkDown
  - Quarantine VLAN
  - Security Logging (no-action, reporting only)
- Whitelist
  - Auth Failed (deny)

Any other syslog messages from the AMF-Sec server not mentioned above will not be converted. This means the user will not be able to see successful notification events in the Vista Manager event log table, but those events are present in the Syslog tab page.

The alarms will be associated with devices based on IP addresses and hostnames from the AMF-Sec syslog message. If one AMF-Sec syslog message can be associated with multiple devices, all devices will have their own alarm. If an alarm cannot be associated with any device on the map, it will not be visible on the map.

Note: Unmanaged devices are not always visible on the map, such as TQ devices without the AWC plug-in. In this case, alarms will still be associated to the TQ device, but can only be viewed by zooming into the map. Alternatively, add the AWC plug-in to manage the TQ which then makes it visible by default.

The alarms will keep showing on the map until either

- a user dismisses them proactively, or
- a recovery AMF-Sec syslog message dismisses them automatically.

Users with read/write permissions to the associated device can dismiss the alarms in 2 ways:

- from the event log table, or
- from the side panel of the map.

### Alarm recovery

When a user performs an action in the AMF-Sec server, the AMF-Sec server will send syslog messages to Vista Manager EX to indicate a status change on the alarm.

Vista Manager EX automatically dismisses an alarm and removes it from the map, if they are event recovery types such as:

- DISCONNECT
- ACCEPT

A "recovered" event log will then be generated with detailed information.

### Feature limitations

There are some feature limitations to take note of:

- As syslog messages are based on UDP protocol, this functionality can be unreliable at times, meaning messages could sometimes go missing.
- In the event that the Vista Manager EX syslog server goes down, syslog messages lost during the downtime will not be recoverable.
- If the AMF-Sec server changes its syslog format, this feature will fail to work as there is no way to detect such failures.
- AMF-Sec alarms that depend on the DISCONNECT action will not be removed when the parent device reboots or leaves the network. This is because the AMF-Sec server does not send a corresponding disconnect message with a device reboot, therefore causing the alarms to remain on the map.
- AMF-Sec will not send syslog messages for the IP-FILTER action. If sourced from a non-AMF device, Vista Manager EX will not be able to detect this action.
- Some changes have been applied to the event messages from the original blacklist feature. Therefore for any event filtering relying on event messages, the existing event filter may appear broken after upgrading to version 3.7.0.

# Service monitoring

Service monitoring allows a network administrator to learn the status of services running on devices within Vista Manager EX. You can configure a monitoring task to run periodically, or to monitor services on demand.

Service Monitoring will display the status of the services. It helps you track the status of services of critical importance, and be updated as soon as they go down. Knowing the status of services may also help when performing diagnostic tasks.

To configure service monitoring:

- 1. Open Service Monitoring in Vista Manager.
- 2. Click on Create Monitor.
- 3. Enter the following details:
  - Monitor Name a name to identify the monitor
  - IP Address the IP address of the device you want to monitor
  - Service Port the port that the service is running on
  - Interval how often to monitor the service
  - Protocol the protocol of the service, either TCP or UDP
- 4. Click Save.

	Service Monitori	ng				Cre 2	ate Monito
⊕	New Service Monitoring Co	onfiguration				;	× <sup>1</sup> g -
999 	Monitor Name:	IP Address:					
	Enabled: On		3				30
	Service Port 65535		Interval (mins)	]	Protocol tcp		
							+
*						Cancel Sav	4

The monitor has now been created. Click on Monitor Now to begin monitoring the service.



The service statuses may be one of the following:

- Pending: The service has not been monitored yet.
- Running: The service has responded to the latest monitoring probe.
- Filtered: Unable to determine the status of the service, because it is blocked by a network obstacle such as a firewall.
- Indeterminate: Unable to determine the status of the service. It may be blocked by a network obstacle, up, or down.
- Closed: No application is listening on the specified port.
- Unresponsive: A service exists on the port, but is not responding to probes.
- Unreachable: Unable to monitor the service, because the target IP address is unreachable.
- Error: Unable to monitor this service, because an error occurred while attempting to do so.

View Service Monitoring Configuration × Monitor Name: IP Address: SSH 10.32.192.11 Host Status: 😰 up Enabled: On Status Interval (mins) Protocol Last success Last failure Service Port 😰 running 1/11/21, 10:44 AM tcp 11/26/20, 2:59 PM 22

Delete

Edit

The status categories and the statuses that fall into each category are as follows:

- Category Pending Pending status
- Category Normal Running status
- Category Unknown Filtered and Indeterminate statuses
- Category Critical Closed, Unresponsive, Unreachable, and Error statuses



# HTTPS access to Vista Manager EX

All traffic between Vista Manager EX and users is able to be secured with HTTPS. This option can be turned on in your Vista Manager EX configuration settings. Enabling HTTPS requires a signed certificate.

Vista Manager EX can generate a Certificate Signing Request (CSR) which you can then submit to a Certificate Authority (CA). The CA will then give you a signed certificate which you can import back into Vista Manager EX. Note that both the application's and CA's private key are never transmitted; this is essential to maintaining proper security.

Alternatively, you can use OpenSSL to self-sign the CSR. For more information, visit https://www.openssl.org/.

Note: Only certificates generated from Vista Manager's CSR can be uploaded into Vista Manager.

To enable HTTPS:

- 1. In Vista Manager, open the System Management menu item.
- 2. Then go to the Configuration tab.
- 3. Click on Create CSR.



 Make sure the primary domain name and email are correct. You can also add other domain names if required.

Common Name: The primary domain name of Vista Manager          10.34.180.4         Country:	off Off
10.34.180.4   Country:	n Name: The primary domain name of Vista Manager
Country: State / Province / Region: City / Town / Locality: Organization: Organizational Unit: Email:	180.4
State / Province / Region:          City / Town / Locality:         Organization:         Organizational Unit:         Email:	
State / Province / Region:          City / Town / Locality:         Organization:         Organizational Unit:         Email:	
City / Town / Locality: City / Town / Locality: Corganization: Corganizational Unit: Email:	rovince / Region:
City / Town / Locality:    Organization:   Organizational Unit:  Email:	
Organization:  Organizational Unit:  Email:	wn / Locality:
Organization:  Organizational Unit:  Email:	
Organizational Unit: Email:	ition:
Organizational Unit:	
Email:	stional Unit:
Email:	
admin@alliedtelesis.co.nz	@alliedtelesis.co.nz
Subject Alternative Names: Other domain names that Vista Manager is accessible from	Alternative Names: Other domain names that Vista Manager is accessible from
+	+
Cancel Generate CSR	Cancel Generate CSR

Once the CSR has been generated, save it somewhere safe. Send this CSR to your CA to be signed.

Once the CA has returned to you with a certificate, click the Next button. Then upload the certificate to Vista Manager. You can also optionally upload a certificate chain.

HTTPS	Off
To enable HTTPS, please upload a certificate and optionally a certifica certificate must correspond to the previously generated Certificate Sig	te chain. This Ining Request.
Certificate:	
Accepted extensions .crt, .pem	
vista (1).csr	Select file
Certificate Chain:	
Accepted extensions .crt, .pem	
No file selected	Select file
Discard CSR Ve	rify and Enable

Click on Verify and Enable. Once your certificate has been verified, HTTPS will be enabled.

Once you have configured HTTPS for Vista Manager, you access it using the default SSL port. To connect via HTTPS, use either of the following URLs:

- https://<ip address>
- https://<ip address>:443

# Managing user accounts

There are two types of user account, Admin and User.

Admin accounts have read/write access across all AMF areas.

**User** accounts are configured to have **Read Only** or **Read/Write** access on the specified AMF area(s).

Users	New User	
99+		4
manager manager	Username:	
۰ ۲	Full Name:	
3)	Email:	
0	Password:	
	Confirm Password:	
2	Account Type:	Admin
		User
	Refresh Rates:	
	AP Status	60
	Floor MAP (Wireless Status)	60
	Floor MAP (Associated Client)	5
	Floor MAP (Smart Connect)	5
	Country Code	None
	Language:	Auto Detect 🗸
	Timeout (in mins):	5 minutes 🗸
	Receive Event and Syslog Rule email notificati	ons: 🔽
	Network Topology Layout	~
	Layouts can be created from the map	

1

## Create an account

- 1. Log in with an Administrator account type.
- 2. Select User Management from the menu item.
- 3. Click the +Create New button in the upper right hand corner of the screen.
- 4. In the **New User** dialog boxes enter the relevant user details.
- 5. Click the **Save** button when complete.

## Edit an existing account

- 1. Log in with an Administrator account type.
- 2. Select User Management from the menu item.
- 3. Select the account you want to edit from the account list.
- 4. Click the Edit button.
- 5. From the Edit User dialog box make the changes.
- 6. Click the **Save** button when complete.

### Set the time-out for an account

- 1. Log in with an Administrator account type.
- 2. Select User Management from the menu item.
- 3. Select the account you want to edit from the account list.
- 4. Click the Edit button.
- 5. From the Timeout dialog box, select how long until a user is automatically logged out, or select Never to disable automatic logout for that user.
- 6. Click the **Save** button when complete.

### Delete an existing account

- 1. Log in with an Administrator account type.
- 2. Select User Management from the menu item.
- 3. Select the account you want to delete from the account list.
- 4. Click the **Delete** button.
- 5. From the Delete User dialog box click the **Delete** button again.
- Note: The default Admin (Manager) account cannot be deleted.

# Managing the Vista Manager EX system

The Vista Manager EX system itself can be managed:

- Licenses and Plug-ins can be displayed and updated
- Username and Password can be changed for a network
- The Vista Manager EX database can be backed up, restored, or reset to the factory default
- The event language and network map layout can be changed
- The SMTP Server Username, Password and email address can be changed

About Configuration	Network Configuration	Database Management	Licenses	Plugins
Vista Manager EX				About SMTP
Version:			3.8.0	SMTP Server Address: Hostname or IP address
Build: Serial Number:	f4c4	2021112 d3f7-8963-4020-b2a5-3494ft	29_0918 07c05a2	SMTP Server Port
Base License Expire:		202	25-02-17	Username: Enter username
Device GUI				Password: Enter password
Version:			2.10.0	Send mail as:
Build:		2021111	18_1358	yourname@email.com
Language				Edit details
Event Language: English				
		Edit d	letails	
Мар				
Selected layout will l Network Topology Layout	be available to all users. Layo	outs can be created from the	map	
None				
		Edit o	letails	

# Changing the AMF system configuration settings

You may need to change the AMF system configuration settings in Vista Manager EX. This was previously done by a support engineer onsite to resolve various network errors that involved changing variables in the configuration file. An event log will be generated after you have applied the new values. To change these settings:

- 1. Navigate to the System Management menu item.
- 2. Select the Configuration tab.
- 3. Under AMF System Configuration, click on the **Edit** button.
- 4. Click **Save** when complete.

==	Syste	m Manage	ment				Tech Suppor
<b>■</b>	About	Configuration	Network Configuration	Database Management	Licenses	Plugins	
<b>₽</b> .×	HTTPS	5		Off	AMF Sys	stem Configuration	n
(? (?	To en Vista then u	able HTTPS, you v Manager, arrange Ipload the resultin r organization doe	vill need to generate a Certific for it to be signed by your loc ig certificate into Vista Mana es not have a Certificate Auth	cate Signing Request in cal Certificate Authority, ger. ority, you can self-sign	Maximum AMF Requ	Concurrent Nodes	100
0	the Ce docur	ertificate Signing F mentation for deta	Request yourself. Please con: ills.	sult the Vista Manager	Task Runn	ning Timeout (ms)	60000
0 				Create CSR			Edit

Note: No restarting is required.

# Changing the Vista Manager EX controller IP address

You may need to change the IP address of the Vista Manager EX controller in Vista Manager EX. For example, if the IP address of the controller has changed, this also needs to be changed in Vista Manager EX. To change the IP address:

- 1. Click on System Management, and select the Network Configuration tab.
- 2. Under AMF Network Configuration, click on the Edit button.
- 3. Click on the Change controller address button. Once you have confirmed that the changed IP address belongs to a device with the same MAC address as the current controller, click on the Configure button.

Change controller address		×
A Warning		
You will be required to upload a valid VISTA base license.		
The changed IP address must belong to a device with same MAC ad controller. Proceed?	dress as the cu	rrent
	Cancel	Configure

- 4. The Upload Licence File dialog will then be displayed. Select your license file, and click Next.
- 5. The **Set Up Your Network** dialog will then be displayed. You can change the IP address to the new address. Click Next.
- Note: The changed IP address must belong to a device with the same MAC address as the current controller.
- 6. The Set Up Your SMTP settings dialog will then be displayed. Click Proceed.
- Note: This does not provide a method to change your controller to a new network. That requires a reinitialization of Vista Manager EX.

# Backup Vista Manager EX

- 1. Navigate to the **System Management** menu item.
- 2. Then go to the Database Management tab.
- 3. Click on the **Backup** button in the Backup pane.
- 4. Click **Backup** again to confirm you wish to make a backup.

				diff	All second second
=	Syste	em Manage	ment		Tech Support
=				2	
⊕	About	Configuration	Network Configuration	Database Management	Licenses Plugins
<mark>,99+</mark>					
*	Back	up			
ŝ	Backi	ing up will save a co	py of the Vista Manager EX (	database of user, system, an	d network information.
ଡ଼					3 Backup
•					Баскир
Õ	Back	kup Vista Manager	EX		×
ä	Are y	ou sure you want to	backup Vista Manager EX?		
				Canc	el Backup

- 5. This automatically downloads a tar file backup to your default download location.
- 6. Keep this **tar** file in a safe location.
- Note: Restoring Vista Manager backups from a newer version into an older version is not supported. It is not possible, for example, to restore a backup made in Vista Manager 3.8.0 into a Vista Manager 3.9.0 installation.

# Access Control List matrix

The Access Control List matrix provides a visual representation of the Access Control Lists (ACLs) applied to your network.

## Using the Access Control List matrix

To view the Access Control List matrix, from the menu select: Network Services > Access Control.



This displays the Access Control List matrix.



The axes of the Access Control List matrix show the IP host groups discovered across the network. Each host group contains one or more hosts or subnets. A host group can be used as a source or destination match in a named hardware ACL. This means only named hardware ACLs are displayed within the matrix. Using host groups is recommended, as it greatly simplifies any ACL configuration containing many hosts, subnets, or ports.

The advantage of using the Access Control List matrix is that it provides a visual representation of the ACLs on the network. The rows and columns show which host groups are being used, and the cell color shows how they are being used. For example, it is easy to see if no ACLs exist matching network traffic from host group SALES to host group ENGINEERING. And it is simple to view an ACL's configuration by clicking on a cell.



The color of each cell indicates if a matching Hardware ACL has been found for that combination of Source and Destination host groups. The cell colors show the following conditions:

Cell Color	Condition
Red	At least one deny filter is deployed in a hardware ACL for the source/ destination cell combination. There are no permit filters configured for the source/destination combination.
Green	At least one permit filter is deployed in a hardware ACL for the source/destination cell combination. There are no deny filters configured for the source/destination combination.
Blue	At least one filter for both permit and deny is deployed in a hardware ACL for the source/destination cell combination.
Yellow	Filters are deployed for the source/destination cell combination, but none have a permit or deny action (for example, the <b>Send to CPU</b> action).
Grey	No filters are deployed for the source/destination cell combination.

Click on a cell to learn more detail about the ACLs with the cell's matching source and destination host groups. The complete ACL configuration is displayed. This includes the filter type and action, and any source and destination host group or port group configuration. The network devices and switchports where a given ACL is deployed can also be seen.

Access Control Lists	×
$\textbf{ACCOUNTS} \rightarrow \textbf{ENGINEERING}$	
Show filter details Show all filters Show deployments	
E ABCDE	
Filters:	
Permit TCP	~
Deployed to 1 device	~
ACL1_p_SSH_p_HTTP	
Filters:	
Permit TCP	~
Permit TCP	~
Deployed to 2 devices	~
і≣ copy-to-cpu	
Filters:	
Сору То СРШ ТСР	~
Copy To CPU IP	~

There are several check boxes that provide additional information.

## Filters and deployments

Show filter details Show all filters Show deployments

Selecting the check box:

- Show filter details displays additional information about the filters
- Show all filters display all filters contained in the ACL
- Show deployments displays which devices the filters are deployed to

By default, only the filters that exactly match the source/destination cells are displayed.

Any ACLs with identical name and configuration are aggregated in the side panel. For example, if ten switches have the same ACL, it will appear only once in the side panel. Expanding the section immediately below the ACL name will reveal where the ACL is deployed. If interfaces are not listed, then the ACL exists, but is not deployed to any switchports.

An ACL can contain multiple filter lines. Each line starts with a single action (Permit, Deny, etc), then the filter type, followed by the source and destination matching criteria. Rather than using a host group, you can use 'any' for a wildcard match for source and/or destination.

The Hardware ACLs configured on the network must use one of the following filter types to appear in the Access Control List Matrix:

- icmp
- ip 📕
- proto
- tcp
- udp

Note: ACLs using MAC filters are not supported by the Access Control List matrix, and are not displayed. Numbered ACLs and Software ACLs are also not supported.

## Filter by ACL and port group

Filter by port group	
All Port Groups	•
	Filter by port group
Two selection filters are available above the Access Control List matrix.

- Filter by ACL this allows you to quickly see where a single ACL exists on the matrix.
- Filter by port group this lets you filter out all cells containing an ACL that does not use the specified ACL port group. Named ACL port groups contain port matching rules. For example, a port group called 'HTTP' could contain a rule to match port 80. The name given to host groups and port groups is user-defined, but should describe the group's content.

Any named hardware ACL using host groups will be displayed on the Access Control List matrix, it does not need to be deployed. Any ACL that is deployed will show the device's name and deployed switchports under the ACL Name.

### Host and port groups



The **Host Groups** and **Port Groups** buttons allow you to see all the groups that are configured on the network.

Host Groups	×
Show deployments	
ACCOUNTS	
Address	192.168.1.0
Mask	0.0.0.255
Deployed to 2 devices	~
ENGINEERING	
Address	192.168.2.0
Mask	0.0.0.255
Deployed to 2 devices	~

Host groups define one or more lists of hosts using the **acl-group** command. These hosts can have masks in the same way hosts specified in existing ACLs do. The Host groups button shows details of the host groups, and where they are deployed.

Port Groups	×
Show deployments	
DNS	
	equal 53
Deployed to 1 device	~
gt22	
	greater than 22
Deployed to 1 device	~
нттр	
	equal 80
Deployed to <b>2</b> devices	~

Port groups define one or more lists of ports, along with their operation (equal, not equal, greater than, less than). The Port groups button shows details of the port groups, and where they are configured in the network.

### Creating new hardware ACLs

Hardware ACLs and associated host/port groups can be created on a switch using the Alliedware Plus CLI. Follow these steps (in configuration mode) to create and deploy an ACL.

1. Create the source and destination IP Host Groups. These contain the hosts or subnets the ACL is to match on.

```
awplus# configure terminal
awplus(config)# acl-group ip address GUESTS
awplus(config-ip-host-group)# ip 192.168.10.0/24
awplus(config-ip-host-group)# exit
awplus(config)# acl-group ip address HEADOFFICE
awplus(config-ip-host-group)# ip 10.1.1.0/24
awplus(config-ip-host-group)# exit
```

2. Create the ACL port group containing the ports the ACL is to match on. In this example, we are going to match against SSH port 22.

awplus(config)# acl-group ip port SSH
awplus(config-ip-port-group)# eq 22

awplus(config-ip-port-group)# exit

 Create the hardware ACL to deny TCP packets matching port group SSH from source host group GUESTS to destination host group HEADOFFICE.

awplus(config) # access-list hardware Deny\_SSH\_GUESTS\_to\_HEADOFFICE

```
awplus(config-ip-hw-acl)# deny tcp host-group GUESTS
host-group HEADOFFICE port-group SSH
```

awplus(config-ip-hw-acl)# exit

4. Deploy the ACL to a switchport.

```
awplus(config)# interface port1.0.1
awplus(config-if)# access-group Deny_SSH_GUESTS_to_HEADOFFICE
```

This ACL would be shown like this on the ACL Matrix:



### Converting existing hardware ACLs

ACLs that do not use ACL Host Groups can take up many lines of configuration. In the example below, a numbered hardware ACL is used to block 8 ports on two hosts:

```
awplus(config)# access-list hardware 3005_My_ACL
awplus(config-ip-hw-acl)# deny tcp 1.1.1.1/32 any eq 10
awplus(config-ip-hw-acl)# deny tcp 1.1.1.1/32 any eq 20
awplus(config-ip-hw-acl)# deny tcp 1.1.1.1/32 any eq 30
awplus(config-ip-hw-acl)# deny tcp 1.1.1.1/32 any eq 40
awplus(config-ip-hw-acl)# deny tcp 1.1.1.1/32 any eq 50
awplus(config-ip-hw-acl)# deny tcp 1.1.1.1/32 any eq 60
awplus(config-ip-hw-acl)# deny tcp 1.1.1.1/32 any eq 70
awplus(config-ip-hw-acl)# deny tcp 1.1.1.1/32 any eq 80
awplus(config-ip-hw-acl)# deny tcp 2.2.2.2/32 any eq 10
awplus(config-ip-hw-acl)# deny tcp 2.2.2.2/32 any eq 20
```

```
awplus(config-ip-hw-acl)# deny tcp 2.2.2.2/32 any eq 30
awplus(config-ip-hw-acl)# deny tcp 2.2.2.2/32 any eq 40
awplus(config-ip-hw-acl)# deny tcp 2.2.2.2/32 any eq 50
awplus(config-ip-hw-acl)# deny tcp 2.2.2.2/32 any eq 60
awplus(config-ip-hw-acl)# deny tcp 2.2.2.2/32 any eq 70
awplus(config-ip-hw-acl)# deny tcp 2.2.2.2/32 any eq 80
```

Blocking the same ports on a third host would take another 8 lines of configuration.

#### With ACL Host and Port Groups, the equivalent configuration would be:

```
awplus(config)# acl-group ip address My_Host_ACL_Group
awplus(config-ip-host-group)# ip 1.1.1.1/32
awplus(config-ip-host-group)# ip 2.2.2.2/32
awplus(config)# acl-group ip port My_Port_ACL_Group
awplus(config-ip-port-group)# eq 10
awplus(config-ip-port-group)# eq 20
awplus(config-ip-port-group)# eq 30
awplus(config-ip-port-group)# eq 40
awplus(config-ip-port-group)# eq 50
awplus(config-ip-port-group)# eq 60
awplus(config-ip-port-group)# eq 70
awplus(config-ip-port-group)# eq 80
awplus(config)# access-list hardware 3005_My_ACL
awplus(config-ip-hw-acl)# deny tcp host-group My_Host_ACL_Group any port-
group My_Port_ACL_Group
```

This is already a smaller configuration. But blocking the same ports on a third host would be just one extra line of configuration:

awplus(config)# acl-group ip address My\_Host\_ACL\_Group awplus(config-ip-host-group)# ip 3.3.3.3/32

### RADIUS server support

The RADIUS server support feature lets users view and edit local RADIUS server configurations on AlliedWare Plus devices. To access this, select **Network Services** > **RADIUS** in the left-hand menu.



The RADIUS page displays a list of all AlliedWare Plus devices with local RADIUS enabled. Users with read/write permissions can perform the following RADIUS configurations:

enable/disable RADIUS server on a device. To do this, use the context menu for the device on the Network Map:

	•	2
s1-coi	Sites	+
	Groups	, the
	Loop Fracette	
	Enable RADIUS Server	

- view a list of devices with RADIUS server enabled
- view the RADIUS server configuration of a RADIUS server-enabled device
- edit the RADIUS server user/group configuration of a device
- import/export RADIUS user settings to/from a device
- share multiple RADIUS entities from one device to another by first exporting CSV files, editing them offline and importing them onto the new device
- export RADIUS user keys to local PC in pk12 format
- export the local CA certificate to a local PC.

For selected devices, the **Users**, **Groups**, and Network Access Server (**NAS**) tabs are available on the RADIUS page.

The **Users** tab allows you to:

- add/edit/delete users to the local RADIUS server of a selected device
- import/export multiple user entries to/from a device
- manage the RADIUS group of a user
- export a pk12 file when performing 802.1x certificate-based authentication.

The Group tab allows you to:

- add/edit/delete groups to the local RADIUS server of a selected device
- optionally specify the Dynamic VLAN of a group
- manage the Dynamic VLAN of a group
- optionally specify the RADIUS attributes of a group
- manage/change the RADIUS attributes of a group
- see an error if attempting to delete a group that has users assigned on the device.
- The RADIUS group attributes allow you to:
  - see all attributes for a group
  - add/delete one or multiple attributes to a group.

The **NAS** tab allows you to:

- add/delete a NAS to the local RADIUS server of a selected device
- manage up to 1000 network access servers.

### Resource management

In small and large network environments, Vista Manager needs to scale accordingly. To cater to this scenario, use the **Resource Management** page, under the **System Management** menu.

System Management	
About	Resource Management View System Resources and Settings
Configuration	Overview
Network Configuration	OS window
Resource Management	CPU 16 vCP
Database Management	Free RAM 8.02 G
	Max Storage 363.11 G
Licenses	Vista feature storage 59.65 M
Plugins	Free Storage 304.03 G

From this page, you can manage what features are running and the amount of resources to use from the environment given (RAM/disk space/CPU). You can also match the resources to feature requirements and vice versa. This allows you to maximize the functionality that you need. You can also view the resource consumption:

- of Vista Manager on your machine and how much is available
- of Vista Manager inside a container and how much is available
- the resource consumption of each running feature
- how many event logs/syslogs are stored and how much storage they take up (total counts are only available for event logs)

## Intelligent networking and data analysis

Vista Manager provides an intelligent networking and data analysis functionality that suggests actions to improve your network or solve network issues. As a user, you are:

- able to create a rule which generates an action on any link having high utilization over a period of time (consistently oversubscribed)
- notified when any links have a high utilization (consistently oversubscribed)
- able to create a rule which generates an action on a link that no longer has high utilization
- see an event when a link that previously had high utilization no longer has high utilization (recovered)
- able to configure the percentage/time period for defining high/recovered link utilization

To access this, select **Network Map** in the left-hand menu, then select **Traffic** from the Network dropdown list. Then **right-click** on the link you want to monitor.



# Using the Allied Intent-based Orchestrator

### Introduction

The Allied Intent-based Orchestrator (AIO) provides network optimization, automation, management, and visualization. The uniquely designed intent-based configuration, reporting and map facilities of Vista Manager EX make these powerful tools simple to configure, initiate, and manage. AIO offers automation of branch security and WAN bandwidth management.

For this feature to become fully available to you and for all menu items to be activated, install the feature license. This license is not part of the base Vista Manager EX license. It is included in the 90-day trial license. If you want to continue using AIO after the 90-day trial license expires, you need to install a feature license for it. Contact your authorized Allied Telesis salesperson.

The AIO feature is made up of several components.

- "Dynamic Connection" on page 114
- "Internet Breakout" on page 119
- "Auto Traffic Shaping" on page 122
- "Application Priority" on page 124
- "Security" on page 129

You access the Allied Intent-based Orchestrator from the left-hand menu.



# **Dynamic Connection**

This feature lets you use the simplicity of drag-and-drop on the network map, to create new VPN tunnels between the AR-Series devices (firewalls or routers) at different locations across your WAN.

- Point-to-point tunnels require a source device and destination device.
- Point-to-multipoint tunnels require a source device and multiple destination devices.

Note: The AR1050V does not support Dynamic Connection.

For this feature to be fully functional, apart from installing the AIO license, you must also have either administrator access or write permission on a device.

To create a tunnel, both devices must be part of the AMF network, support GRE tunnels and be running firmware version AlliedWare Plus 5.5.0-2.x or later.

You cannot create multiple tunnels with the same source and destination interface pair (e.g. eth1). Split up the interface if you wish to create more than one tunnel, for example, split eth ports into sub-interfaces. You may create another tunnel with the same source interface as long as the destinations are on different devices.

All tunnels are encrypted with IPSec to secure your WAN traffic. Each tunnel will have a different crypto key with a unique name.

#### **Option 1: Create a Point-to-Point Tunnel**

Create Point to Point Tunnel	×
<ul> <li>Tunnel protection type is IPSec</li> </ul>	
Tunnel Mode	
gre Z	~
AR4050S	
 Tunnel Interface *	
eth1 ()	<b>~</b>
Tunnel IP Address *	Subnet
172.28.0.1	/ 30
Tunnel Description	
AKL-source 5	
Tunnel Routing	
No Routing 6	~
AR2010V	
Tunnel Interface *	
eth2 ()	<b>~</b>
Tunnel IP Address *	Subnet
172.28.0.2	/ 30
Tunnel Description	
NSN-destination	11
Tunnel Routing	
No Routing	~
8	
Check co	nnectivity
9 Cancer	Create

- 1. Use the pencil icon to draw a line between devices (firewalls/routers) at the two locations you wish to connect with a new VPN tunnel.
- 2. Next, set up tunnel options. Select tunnel mode.
- 3. Select an interface for the tunnel to be on.
- 4. Vista Manager EX generates the tunnel interface IP addresses. The subnet prefix is /30.
- Note: If you choose your own IP address, it must be in the same subnet and must not be used on another interface on those devices.
- 5. Enter a description name for the tunnel.
- 6. Configure tunnel routing.

- Note: The options here are default or static. You may enter IP addresses for each end of the tunnel by selecting static routing.
- 7. Repeat steps 3-6 to set up tunnel options for the destination device.
- 8. Click **Check connectivity**. There should be a ping from source interface to destination interface if there is a connection.
- 9. Click Create when complete.

#### **Option 2: Create a Point-to-Multipoint Tunnel**



- 1. Click on the pencil icon and select point-to-multipoint tunnel.
- 2. Use the pencil icon to first select a tunnel hub. This is usually a head office router.
- 3. Next, select spokes one by one. These should be your branch offices.
- 4. Perform Option 1 steps 2-6 to set up tunnel options.

Note: In version 3.5.0, adding a static route to the hub of a multipoint tunnel is not supported.

- 5. Repeat for all your spokes (branch offices).
- 6. Click Check connectivity.
- 7. Click Create when complete.
- Note: For multipoint tunnels, a hub of multipoint tunnel cannot share the same interface (with the same IP address) as a GRE point-to-point tunnel.
- Note: Connectivity is not needed for the new tunnel configuration to be created, although the tunnel will not be fully formed until there is a connection.

### Distributed tunnel routing

When a tunnel is created, you will have the option to distribute routes to further devices to create a return routing path. You will see a list of subnets to choose from, with these subnets being accessible from the device. However, not all networks and devices at the tunnel destination are used to form new primary routes. The list of destinations are pre-filtered.

These types of networks and hosts are allowed:

- connected by static routes
- directly connected to the end router (direct routes)
- routed through a dynamic routing protocol

**Example:** When a tunnel is created from (A) to (B), (A) will distribute networks and hosts (X) to (B). However, that does not necessarily mean (X) can reach (B), so networks on (B) are allowed to be distributed to add as routes on (X).

If a tunnel is deleted, all static routes associated with the nexthops of that tunnel will also be deleted. However, manual routes can still be added from the pull-down menus.

Administrative distances are added to static routes; static routes with the same default administrative distance (zero) to the same destination is not supported. When a route is shared, Vista Manager adds a 1 to its distance. Therefore, a direct connection route with a default distance of 0 will have a distance of 1 when added to a destination device's route table.

For this feature to be fully supported, AlliedWare Plus version 5.5.1-2.1 or later is required.

#### Settings for the source end of tunnel (Auckland)

- 1. The route to **Auckland (1.0.0.0/8)** is selected in the "Distribute Routes" input. This route is added to the route table of the Christchurch device, allowing traffic to go from Auckland to Christchurch.
- 2. A tunnel between Auckland and Waimate already exists, so the route to **Waimate (2.0.0.0/8)**, is an option in the "Distribute Routes" input. This route is added to the route table of the Christchurch device, allowing traffic to go from Waimate to Christchurch.
- 3. Nothing is needed in the "Distribute routes to devices" input because the selected routes are automatically distributed to the destination end of the tunnel (Christchurch).

#### Settings for the destination end of tunnel (Christchurch)

- 4. The route to **Christchurch (3.0.0.0/8)** is selected in the "Distribute Routes" input. This route is added to the route table of the Auckland device, allowing traffic to go from Christchurch to Auckland.
- 5. Because the route to Waimate is added to the route table of the Christchurch device, there is now an option to distribute a route to Christchurch on the Waimate device. This route is added to Waimate, allowing traffic to go from Christchurch to Waimate.



Note: It is mandatory to choose a route. Vista Manager is unable to prevent loops from being created as all forwarding paths in the network are not known. Some WAN-facing interfaces will not be included in the list of routing destinations, as this could form routing loops caused by networks beyond the immediate control of the user.

#### **Feature limitations**

There are some feature limitations to take note of:

- Because this is adding static routing, there may be potential for routing loops. The risk of causing such loops cannot be eliminated.
- Entity subnets will not be filtered out if they overlap or are duplicated with other subnets. It is up to the user to create valid entities.
- Changes made to subnets and entities after the tunnel has been created will not be automatically deleted; routes on the devices will not be updated. Users will have to make these changes on the tunnels and devices if they make changes to subnet and entities.
- IPv6 routes are supported as static routes, but are not supported as distributed subnets. The IP version of static routes must match the IP version of the tunnel IP address.
- mGRE tunnels use GRE-based protocols and are therefore stateless. Static routes on mGRE will
  not be re-routed automatically if a hub-to-spoke tunnel link goes down.

## Internet Breakout

Internet Breakout lets specific applications being used at branch office locations access the Internet directly, rather than going via the head office. This improves the performance of cloud-based applications (e.g. Office 365) and reduces traffic volumes on VPN connections between branch offices and the head office.

- This feature requires AR-series devices to run AlliedWare Plus 5.5.0-2.1 or later.
- Internet Breakout requires Device DPI Per Entity and DPI Learning to be enabled.
- Before configuring, start by identifying the types of applications you may want to allow direct Internet access.
- Enabling this feature reduces router throughput.
- Any traffic that bypasses security processing may reduce security and threat protection at the local branch office. Carefully consider the potential consequences of giving direct Internet access to a type of traffic, and whether additional local or cloud-based security needs to be implemented to protect Internet Breakout traffic and the branch office.
- Internet Breakout needs to classify applications for sending direct to the Internet. It does this most effectively when it can read both incoming and outgoing traffic on the interface that was/is sending those applications to the head office. For IPSec protected tunnels, this requires a feature called tunnel security reprocessing. Vista Manager does not enable tunnel security reprocessing because it reduces router performance.
  - To enable tunnel security reprocessing, enter the following commands on the router's CLI:

```
enable
conf t
tunnel security-reprocessing
```

#### Step 1. Enable Internet Breakout and specify the traffic path for applications

By default, Internet Breakout inputs are disabled until **Breakout** or **Non-Transparent Proxy** is enabled. If invalid options are selected followed by disabling Internet Breakout, these options will be removed. This prevents saving a disabled but invalid configuration.

Use the Internet Breakout > Breakout tab and select a device:

- 1. Click the Settings icon
- 2. Enable Device DPI

BranchOffice-Firewall	Cancel	Apply Changes
Breakout Monitoring		
DPI learning with counter Disabled	BranchOffice-Firewall DPI Configuration	×
Internet Breakout	<ul> <li>Changes to DPI configuration may affect featur applications including Internet Breakout, Firew rules, SD-WAN rules.</li> </ul>	es that use <b>all rules, NAT</b>
Enable Breakout	Device DPI	2
Application(s)     Break From       Add Application <ul> <li>tunnel1</li> </ul>	• Provider Procera	(license 👻
	DPI Learning	
Non-Transparent Proxy	DPI per Entity	
Enter your proxy server configuration	Application Sharing (requires DPI Learning)	
Enable Non-Transparent Proxy		
Proxy Settings	Cancer Ap	ply changes
IPv4 Address 3128		
Proxy Bypass URLs		
Add url		

#### 3. Select Enable Breakout

- 4. Add **applications** to the Breakout List, for example, Office365, Google, Youtube, etc.
- 5. Select the interfaces to break from and break to.
  - To add another break from or break to interface, click + Add another breakout and repeat steps 4, 5, and 6.
- 6. Enter the **next hop address** (optional). If 'tunnel' is selected as 'break from', then next hop is disabled.
- 7. Enable and configure the Non-Transparent Proxy settings (optional).
- 8. Click Apply Changes.

BranchOffice-Firewall				Cancel Apply Changes
Breakout Monitoring				
DPI learning with counter Ru	nning: Server			
Internet Breakout	pplications access the Internet div	rectly		
Enable Breakout 🧹 3				
Application(s)	Break From 5	Break To	Next Hop	6
× -	tunnel1 × 👻	eth1 × 🕅	10.0.0.2	
google × 4		eth1		
office $\times$		eth2		
youtube $ imes$		tunnel1		
		tunnel10		
		tunnel2		+ Add another Breakout
Non-Transparent Prox Enter your proxy server configure	y (i) ation			
Enable Non-Transparent Prox	у 🕶 7			
Proxy Settings				
12.22.34.45	3128			
Proxy Bypass URLs				
Add url				
Add url				
www.google.com $\times$				
www.microsoft.com $\times$				

#### Step 2. Monitor the breakout

#### Use the Internet Breakout > Monitoring tab

Two charts are available here:

- The pie chart shows top 5 breakout applications. Clicking applications on the vertical legend adds/removes them to/from the chart.
- The line graph shows breakout traffic over a set period of time. Clicking applications on the horizontal legend or using the dropdown list adds/removes them to/from the graph.



### Auto Traffic Shaping

This feature dynamically adjusts the maximum transit capacity of remote locations (spoke tunnels) to not exceed the receive capacity of the central site (hub). This is termed the **maximum Rx** bandwidth of the hub.

To allocate this bandwidth optimally, we recommend you also deploy Application Priority profiles on each spoke tunnel.

To manage traffic, an algorithm uses current spoke tunnel traffic rates, and any configured application priority settings, across all spoke tunnels to fairly allocate bandwidth. Spoke tunnels have a guaranteed transmit bandwidth. This equals the sum of the CIRs (committed information rate) plus system bandwidth defaulted to 5%.

#### Prerequisite Step: Configure tunnels between spokes and hubs.

#### Use the Allied Intent-based Orchestrator > Dynamic Connection feature

0	Allied Intent-based Orchestrator			
	Dynamic Connection			
	Internet Breakout			
	Auto Traffic Shaping			
	Application Priority			
	Security			

This step requires you to navigate away from Auto Traffic Shaping.

#### Step 1: Configure the Interface Max Rx Bandwidth value.

#### Use the Auto Traffic Shaping > Settings tab or button

- 1. Enter the maximum bandwidth a hub can handle. The algorithm calculates and applies optimal traffic shaping based on this number.
- 2. Click Apply.

B_AR4050S - Auto Traffic Shaping	×
Settings (i) About	
Auto Traffic Shaping enables Traffic Control on all Priority (Traffic Control) policies assigned to the se	spoke devices. Once enabled, any Application elected interface will become active.
Multipoint VPN Interface	Interface Max Rx Bandwidth (Mbps)
tunnel1 Enabled	200  1
	Cancel Apply

#### Step 2: Monitor hub utilization and traffic loss.

#### Use the Auto Traffic Shaping > Monitoring tab

View charts in the Monitoring page, where you can use filters to specific what traffic is shown.



### **Application Priority**

Application Priority enables you to choose specific applications and prioritize or deprioritize them. This ensures your most important business traffic is prioritized for transmission between locations across your WAN. Vista Manager EX provides 3 priority classes:

- 1. Critical Services
- 2. Daily Operations
- 3. Non-Essential

You can assign different applications to each priority class, save the assignment in a policy, and deploy the policy on the AR-Series device (firewall or router) at each location in your WAN.

A policy is the overall title for a set of rules and priorities. It also defines the type of algorithm for how it calculates the priority of traffic. Traffic for any unassigned applications set in the rules will fall into the **Default** policy class. The default class is not directly visible when creating a policy, but the traffic matching the default class (either in throughput or packet loss) can be seen in the Monitoring graphs.

This feature lets you view any existing Application Priority policies, and shows throughput and packet loss graphs for devices that have a policy deployed on them. You can also see how much guaranteed bandwidth each class has and how much shared bandwidth remains. When the network is congested, use the slider or advanced option to set bandwidth requirements to ensure smooth application traffic.

Vista Manager EX application usage data lets you better prioritize applications. When creating or deploying policies, you can analyze current traffic present on a device, which helps you assign applications into the most appropriate priority classes for a policy.

#### Step 1: Check application usage on a device.

- 1. Navigate to the Network Map.
- 2. Select Traffic mode from the dropdown list.
- 3. Select the device you want to check. A blue circle appears around it.
- 4. Examine the traffic usage data, which appears in the left-hand panel.



#### Step 2: Create an Application Priority policy.

- 1. To create a policy, you may:
  - Right-click on the device in Traffic mode of the Network Map and select Application Priority
     > Add Policy, or
  - Navigate to the Application Priority menu item and click +Add Policy, or
  - Navigate to the Application Priority menu item, and clone an existing policy by clicking the 3 dots for that policy, in the Action column.

All of the above approaches open the Add Policy page.

- 2. Next, type in a policy name. For example, "Branch-Office".
- 3. Select an Application Provider. By default, Built-in is selected. If you have bought an Advanced Firewall licence for your AR-Series UTM firewall, select Procera instead, which enables a much larger application list to work with.
- 4. On the right-hand panel, choose a Category of applications. For example, **Remote Access**. A list of applications will appear.
- 5. Assign appropriate classes to the relevant applications. You can use the Assigned Class filter at any point to see what applications you have assigned to a class. When you assign a class, it appears accordingly on the policy classes on the left.
- 6. Here, you may adjust the bandwidth for each class. To do this, either move the slider or enable advanced bandwidth adjustment to type in the percentage. Percentages will be converted to Mbps values when deployed to device. If the advanced option is used after the slider, any manually-set values are automatically replaced by the slider presets.
- Note: The reserved percentage of guaranteed bandwidth for system traffic is displayed here. The 5% value is based on the default value that traffic control sets on a device. The actual value may vary depending on what device(s) the user deploys the policy on to. Vista Manager will just show **5% as the system bandwidth**.
- 7. If you have accessed the page via the Network Map, click **Save and Deploy**. Otherwise, click **Save**.

#### ← Add Policy



Assign Applicat	ions		7
Category	Assigned	class	
Remote Access ~	All	~	
Q Search applica	itions		
Applications	5	Assigned	to class
citrix	-	Critica	Services 🔹
pcanywhere		Non-E	ssential 🔹
rdp		Critica	Services 🗸
ssh		Critica	I Services 🔹
teamviewer		Daily C	perations 🔹
telnet		Daily C	perations •
vnc		Unass	igned 💌

Cancel Save

#### **Guaranteed Bandwidth**

25%	
System	5 %
Critical Services	- 4 % +
Daily Operations	- 10 % +
Non-Essential	— 6 % <b>+</b>
Shared Bandwidth	75 %

#### Step 3: Deploy a policy.

- 1. Navigate to the Network Map.
- 2. Select **Traffic** mode from the dropdown list.
- 3. Select the device you want to deploy a policy to. A blue circle appears around it.
- 4. Right-click on the device, select Application Priority > Deploy Policy.



- 5. Select a policy to deploy.
- 6. Specify a **Source Entity** to match traffic against.
- 7. Specify an interface for **Destination Entity**.
- 8. Define a maximum bandwidth. This places a cap on the virtual bandwidth.

9. Click **Deploy Policy** when complete.



### Security

The security feature lets you configure the web control and IP reputation features on the UTM firewalls at a number of locations simultaneously, for centralized and simplified management.

- Web control offers an easy way to monitor and control the types of websites viewed by employees.
- IP reputation blocks employee access to websites that are known source of spam, viruses and other malicious activity, to protect your network against security threats.

The overall security feature allows you to enable recommended security settings for a group of UTM firewall devices based on an industry type and security strength. This simplifies the process as there is no need to manually choose website or reputation categories for each device.

Note: For this feature to be fully functional, you may need to do additional configuration in the device GUI. Internet access and domain name lookup are required. Enable the ATL Live update server in order to download and check for IP reputation or web control updates.

#### Step 1: Enable security features and select industry settings.

#### Use the Security > General tab

- 1. Enable IP Reputation and Web Control for the desired device group(s).
- 2. Select the industry type (e.g. school).
- 3. Set a time to check for updates.
- 4. Select the desired security strength for the industry (e.g. medium).
- 5. Click Apply Changes.

Canterbu	ıryHigh	5	Apply Changes
General	Advanced IP Reputation	Advanced Web Control	Monitoring
Security F	eatures		
IP Rep	utation Enabled		
Web C	ontrol Enabled		
Industry			
High S	chool × 👻	2	
Check for	updates every		
24 hou	75 <del>v</del>	3	
Industry S	Strength	•	
Low	Medium High	4	

#### Step 2: Edit advanced IP reputation settings if required.

#### Use the Security > Advanced IP reputation tab

1.	Click E							
	Canterbu	uryHigh				Apply Changes		
	General	Advar	iced IP R	eputation	Advanced Wet	Monitoring		
	Industry Str	ength			Chec	es every		
	Low	Aedium	High		24	Ŧ		
	Industries					Edit Indu	1	
		stom				Eart Indus	stry settings	
	🔿 Infa	ant School					View Details	
	<u> </u>	-						

 Permit, alert, or deny a reputation category action as needed.
 A warning appears if one of more devices in the group have had different IP reputation or Web Control settings already applied via another group.

IP Reputation			×
Abused TLD	Permit	Alert	Deny
Bitcoin Related	Permit	Alert	Deny
Blackhole	Permit	Alert	Deny
Bot	Permit	Alert	Deny
	- and the	,	-

3. Click Apply Changes. This changes the industry type to Custom.

#### Step 3: Edit advanced Web Control settings if required.

#### Use the Security > Web Control tab

- 1. Click Edit Industry Settings.
- Permit or deny website categories as needed.
   A warning appears if one of more devices in the group have had different IP reputation or Web Control settings already applied via another group.
- 3. Click **Apply Changes**. This changes the industry type to Custom.

#### Step 4: Monitor Web Control and IP Reputation performance.

#### Use the Security > Monitoring tab

- 1. Click on the IP Reputation and Web Control buttons to view respective graphs.
- 2. For IP Reputation, click the dropdown list to select the UTM firewall device from a specific location to view.
- 3. For Web Control, click the dropdown list to select the UTM firewall device from a specific location to view. Clicking Categories on the legend or dropdown list lets you add/remove categories to view on the graph.



# Using the SD-WAN Feature

### Introduction

Software Defined WAN (SD-WAN) provides you with improved inter-branch network performance and reduced cost, by automatically optimizing application traffic over multiple VPN links between offices.

The SD-WAN orchestrator integrated into Vista Manager EX provides centralized management of your WAN infrastructure, and dynamically configures the firewall/router endpoints at each branch location. You can easily set acceptable performance metrics for any application, and load-balance traffic to meet requirements. By monitoring VPN link quality, time-sensitive or critical traffic is automatically switched over to the optimal link as required.

Visual monitoring enables easy management of the WAN, with the ability to drill down to specific VPN links or applications to assess live and historical operation.

For more information on SD-WAN, and details on instead configuring it via the CLI of individual firewall/router endpoints, refer to the SD-WAN Feature Overview and Configuration Guide.

### Limitations

The initial implementation of SD-WAN in Vista Manager EX does not offer all the functionality available through the CLI. The following limitations apply.

- You cannot apply asymmetric rules between two devices using Vista Manager EX. This means you cannot specify different rules at each end of the same tunnel. This has further limitations when Vista Manager EX is configured on an existing network that already has SD-WAN rules defined. This behaviour is outlined in the "Rule Discovery" section.
- You cannot specify the exact values associated with a probe. Default values are set by the SD-WAN feature for:
  - IP Version (IPv4 or IPv6)
  - Interval (ms)
  - Packet size (bytes)
- You also cannot create groups, profiles, or linkmon probes directly. These are all handled automatically by Vista Manager EX.
- Rule Discovery
  - You cannot see a PBR rule in Vista Manager if it was created in the CLI.
  - You should not alter any SD-WAN rules in the CLI if you intend to use Vista Manager to maintain your SD-WAN rules.

- A naming convention is applied to all SD-WAN configurations performed by Vista Manager. These configurations are prefixed with "VM\_" and should never be altered via the CLI. This will cause unexpected behaviour in Vista Manager EX.
- Vista Manager EX only discovers rules from a device upon start-up, or the discovery of a new device. Any changes in the CLI will not be reflected in Vista Manager at run time.
- There are specific pre-configuration steps required to get SD-WAN working on Vista Manager. These are noted in the "Configuring devices for SD-WAN" section.
- The following tunnel types are supported:
  - ipv4 (ipsec)
  - ipv6 (ipsec)
- You cannot edit a tunnel name from Vista Manager EX. The configuration of tunnel names is described in the "Tunnel Names" section.
- No more than 500 rules can be configured on any one device. This is an existing AlliedWare Plus SD-WAN constraint on PBR rules.

### Configuring devices for SD-WAN

The Vista Manager EX SD-WAN feature provides a GUI for you to set up your network. Before that can be done, the devices first need some initial configuration via the CLI.

#### **Tunnel Setup**

Vista Manager detects tunnels using an algorithm. Only tunnels that match that algorithm can be shown on the map. IP Sec tunnels must be pre-configured on the network as shown below.

interface	tunnel10
tunnel	source
tunnel	destination
tunnel	local name
tunnel	remote name
tunnel	protection ipsec
tunnel	mode ipsec
descrip	otion << <tunnel name="">&gt;&gt;</tunnel>

STATUS	DESCRIPTION
interface tunnel10	This does not need to match the other end of the tunnel.
tunnel source	This must be either eth, subinterface, or PPP, or the IP of those. The API must return an IP address.
tunnel destination	This must match the source IP address of the other end of the tunnel. Where the destination is a domain, the API must return an IP address.
tunnel local name	Not used for tunnel matching logic.
tunnel remote name	Not used for tunnel matching logic.
tunnel protection ipsec	Must be present.

STATUS	DESCRIPTION
tunnel mode ipsec	Must be only this mode, and either ipv4 or ipv6. Must match the config of the other end of the tunnel.
description << <tunnel name&gt;&gt;&gt;</tunnel 	Optional. If description is not present, the VTI name is used (e.g. tunnel10).

#### **Tunnel Names**

If you want to set a custom tunnel name inside Vista Manager EX, you can specify the name in the description field of the interface. An example can be found above, or in the example configuration file below.

#### Routing

Routing must be up and working before SD-WAN functionality will work in Vista Manager EX.

#### **DPI Engine**

When creating a rule, you have the ability to select an application to monitor. The application is determined using DPI on the device. The SD-WAN feature uses the enabled DPI Engine. If no DPI Engine is set, it will default to the built-in engine. DPI is not enabled for SD-WAN by default. You must pre-configure DPI on the device, or enable it via Traffic Monitoring in Vista Manager EX.

Note: If you have purchased a Procera license, it is strongly recommended that Procera is set as your DPI Engine, and enabled on all of your devices before running the SD-WAN feature.

#### Network time protocol

Network time protocol (NTP) is a protocol designed to synchronize the clocks of computers over a network. The objective of NTP is simple: to allow a client to synchronize its clock with Coordinated Universal Time (UTC), and to do so with a high degree of accuracy and stability.

To allow SD-WAN to work correctly, NTP should be running on the network so that all clocks are synchronized. For more information on NTP, refer to the Network Time Protocol (NTP) Feature Overview and Configuration Guide.

#### **Configuration example**

Below is an example of a configuration for a device that will be used in a Vista Manager EX SD-WAN network.

```
1
service password-encryption
hostname AR3050S-Master
1
no banner motd
username manager privilege 15 password 8 $1$bJoVec4D$JwOJGPr7YqoExA0GVasdE0
1
no service ssh
service telnet
1
service http
1
snmp-server
!
1
aaa authentication enable default local aaa authentication login default local
!
!
atmf network-name SDWAN
atmf master
atmf area B id 2 local
atmf area B password 8 rnTNKv0fF4iHLJO+qhWojjIeSpzhx7FdZTOUyOPEtxE=
atmf area A id 1
atmf area A password 8 FtzApz+UFXW792nmEuo/TbLSxIuPYiQ8tbu8Mt4Z6a0=
atmf topology-gui enable
dpi
provider built-in ←DPI engine should be specified, otherwise Vista Manager will default to built-in
enable
1
crypto isakmp key 8 3560BeBg/eKTE/uhg5C5MayOdrVTlL400bB1kauVp9c= hostname
TUNNEL10
crypto isakmp key 8 2efK2dZ6h0EMVG7+8qfBEKIm73JX3UurzJ2+MVpiH7I= hostname
TUNNEL100
crypto isakmp key 8 jv6hbNiRdjwN0luRU/3KFkkKQ8Cq6XJ9+otnF+SahaA= hostname
TUNNEL1000
crypto isakmp key 8 wXyMxF5WzvFVc/BtCk5JatDonDQfLMct4pjnK+N5Lzk= hostname
TUNNEL11
crypto isakmp key 8 c/KHKV6pkaCDimGlrFqsTZBIdsZYNIh7UnlGC3cYaeA= hostname
TUNNEL2100
crypto isakmp key 8 Sg3MBtl8tCHZD9aPkwrqK5F/FBJiduj1NAFF/rFyknE= hostname
TUNNEL2101
1
1
ip domain-lookup
no service dhcp-server
1
no ip multicast-routing
1
spanning-tree mode rstp
tunnel security-reprocessing
no lacp global-passive-mode enable
!
```

```
vlan database
vlan 4000 name testNet
vlan 4000 state enable
interface port1.0.1
switchport
switchport mode access
switchport access vlan 4000
interface port1.0.2-1.0.6
switchport
switchport mode access
interface port1.0.7
switchport
switchport mode trunk
switchport atmf-link
!
interface port1.0.8
switchport
switchport mode trunk
rmon collection history 4 buckets 10 interval 30 owner VISTA
switchport atmf-link
interface eth1
encapsulation dot1q 2
encapsulation dotlq 3
encapsulation dotlq 1000
interface eth1.1000
ipv6 address 2001:db9:1:1::2/64
interface eth1.3
ip address 11.0.5.1/30
interface eth1.2
ip address 11.0.4.1/30
interface eth2
encapsulation dotlg 100
interface eth2.100
ip address 12.0.100.1/30
interface mgmt
ip address 10.37.130.10/27
1
interface tunnel11 ← lpsec tunnel interfaces must already be configured
tunnel source eth1.2
tunnel destination 11.0.2.1
tunnel local name TUNNEL11
tunnel remote name TUNNEL10
tunnel protection ipsec
tunnel mode ipsec ipv4
ip address 192.168.10.2/30
1
```

```
interface tunnel100
tunnel source eth1.3
tunnel destination 11.0.3.1
tunnel local name TUNNEL100
tunnel remote name TUNNEL100
tunnel protection ipsec
tunnel mode ipsec ipv4
ip address 192.168.100.2/30
interface tunnel1000
description <<<IPv6 Tunnel>>> ←Example tunnel name configuration
tunnel source eth1.1000
tunnel destination 2001:db9:2:1::2
tunnel local name TUNNEL1000
tunnel remote name TUNNEL1000
tunnel protection ipsec
tunnel mode ipsec ipv6
ipv6 address fd00:10::2/64
1
interface tunnel2100
tunnel source eth2.100
tunnel destination 12.0.100.2
tunnel local name TUNNEL2100
tunnel remote name TUNNEL2100
tunnel protection ipsec tunnel mode ipsec ipv4
ip address 192.168.200.2/30
1
atmf virtual-link id 11 interface eth1.2 remote-id 10 remote-ip 11.0.2.1 remote-
area A
atmf virtual-link id 200 ip 12.0.100.1 remote-id 201 remote-ip 12.0.100.2
ipv6 forwarding
!
ip route 11.0.2.0/30 11.0.4.2 ← Routing must already be set up and working for SD-WAN features to
work
ip route 11.0.3.0/30 11.0.5.2
ipv6 route 2001:db9:2:1::/64 2001:db9:1:1::1
line con 0
exec-timeout 0 0
line vty 0 4
1
end
```

# Dashboard

The SD-WAN dashboard provides you with an overview of the current state of your network. You can see throughput, a breakdown of application use, the state of rules that have been applied, and events in the network.

You can also choose the time-frame you wish to display; either the last 1 hour, the last 12 hours, the last 24 hours, or a custom range.



The throughput chart shows an overview of sent and received data for a device. You can select which device to view from the WAN Devices drop-down. You can also choose which members to include from the Select VPN Members drop-down.

Application Use				
WAN Devices				
AREA0   hq-gw 🗸	Bytes	Packets		
ssi			51 MB	
esp			48 MB	
udp			4 MB	
facebook			4 MB	
icmp			3 MB	

The application use chart shows the amount of data sent and received for a device, broken down by application. You can select which device to view from the WAN Devices drop-down. You can also choose whether to view bytes or packets by choosing the appropriate toggle.

SD-WAN R	ule Mon	itoring 3	of 3															
Source-Dest																		
A.AR2000	r top D.	AR40000 D	ottom +	-														
office365_L	В					sctp						Skype						
tunnel100						tunnel100				-		tunnel100			_			
tunnel10/t					_	tunnel10/t						tunnel10/t						
	15:43	15:55	16:07	16:19	16:31	16:43	15:43	15:55	16:07	16:19	16:31	16:43	15:43	15:55	16:07	16:19	16:31	16:43

The rule monitoring chart shows the status of rules in your network. You can change which rules are shown from the Source-Destination drop-down.

SD-WAN Events												
Q Keyword	λ Keyword Filters ₹											
Date	Rule	Application	Source	Destination	Event	Previous Link	Selected Link	Selection decision	Message			
09:55:13 2019-09-10	Connect	http_connect	AR4050S-bottom B	AR2050V-top A	Link State Good tunnel11	:	tunnel11 192.168.10.2		[Rule: Connect] tunnel11 lin			
09:55:13 2019-09-10	Connect	http_connect	AR4050S-bottom B	AR2050V-top A	Link Selected Configuration change		tunnel10 192.168.10.1	lowest available member id	cause: Configuration chang			
09:55:13 2019-09-10	Connect	http_connect	AR4050S-bottom B	AR2050V-top A	Link State Good tunnel100	1	tunnel100 192.168.100.2	-	[Rule: Connect] tunnel100 li			
09:55:13 2019-09-10	Connect	http_connect	AR2050V-top A	AR4050S-bottom B	Link Selected Configuration change	1	tunnel11 192.168.10.2	lowest available member id	cause: Configuration chang			

The SD-WAN Events chart shows all of the events that have occurred. You can limit which events are shown by using a keyword to filter the results. Click on the Export as CSV button to export all values. Click on the Columns button to choose which columns are shown.
# Topology map

The SD-WAN topology map gives you a visual overview of your network.



You can see the state of all tunnels on the map. The state of each tunnel is indicated by the following colors:

- Grey with dashed line Tunnel disabled or tunnel configuration incorrect
- Blue Tunnel configured, probe disabled
- Orange Tunnel configured, probe in unknown state
- Red Probe enabled and tunnel destination is not reachable
- Green Probe enabled and tunnel destination reachable

You can click on the Information button to bring up a key explaining each of the colors.



You can also see the health of SD-WAN rules on the map. The health of each rule is indicated by the following colors:

- Red Failed to meet all rule criteria
- Orange Failed to meet one or more rule criteria
- Green Meets all rule criteria

As with the VPN Tunnel Status, you can click on the Information button to bring up a key explaining each of the colors.



To change between showing the health of the tunnels or the rules, select either VPN Tunnels or Rules by clicking on the control in the top right corner.



When you click on a tunnel, the tunnel details are displayed in the side panel. The side panel shows the following information:

Tunnel details tab:

lon tunnel10 / tunnel11	×
Tunnel Rules	
Probe Status	
Protection	IPSec
Mode	IPSec
• tunnel10 Router: A/AR2050V-top	^
Interface Name	tunnel10
Source	eth1.2
Source IP	
Destination	110.2
• tunnel11 Router: B/AR3050S-bottom	^
Interface Name	tunnel11
Source	eth1.2
Source IP	r.c.er
Destination	110.2

- Probe Status. You can use this slider to enable or disable a probe.
- Protection
- Mode
- Interface Name
- Source

- Source IP
- Destination

### SD-WAN rules tab:

Tunnel Rules	
Facebook Ranked	2 ^
A   AR2050V-top tunnel10	
B   AR3050S-bottom tunnel11	

Rule Details

When you click on a router, the router details are displayed in the side panel. The side panel shows the following information:



Model

- Version
- Vendors
- AMF Information

VPN members:

AR2050V-	×		
Reboot Devic	e Backup D	evice SSH to De	vice
Router	lembers	Rules	
A	AR2050V	AR3050S	В
tunnel10	Up		
tunnel100	Up		
tunnel1000	Up		

 SD-WAN rules associated with this router. The colours here represent the status of each tunnel as described above.

Rules:

AR2050V-top	×
Reboot Device Backup Device SSI	H to Device
Router Members Rules	
Facebook Ranked	2 ^
A   AR2050V-top tunnel10	
A   AR2050V-top	
tunnel100	

- Rule Name
- Rule Details

# Linkmon probes

When a rule is created, any required probes will also be created and enabled. However, you can also create, enable, and disable probes from the SD-WAN map screen.

On the SD-WAN map, you can enable a probe for a specific link. To enable a probe, select the tunnel by clicking on it on the map. In the side panel, click on the Probe Status slider to enable the probe.

lPv6 Tunnel	×
Tunnel Rules	
Probe Status	
Protection	IPSec
Mode	IPSec-IPv6

The Probe Status slider will then show the status as enabled.

lPv6 Tunnel	×
Tunnel Rules	
Probe Status	
Protection	IPSec
Mode	IPSec-IPv6

The SD-WAN feature will create the probe and provide sensible default values for:

- IP Version (IPv4 or IPv6)
- Interval (ms)
- Packet size (bytes)

Probes that are created use ICMP by default, and this cannot be changed by a user.

You can disable a probe again by clicking on the Probe Status slider.

You can also use the SD-WAN map to see which links have probes enabled and disabled.

On the VPN-Members health screen, you can see a table of all VPN members in the network. You can also see which VPN Members have a probe enabled or disabled.

Note: If a probe has been configured by the CLI, it is not visible in the SD-WAN feature. It is recommended that you use the SD-WAN feature in Vista Manager EX to create the probes.

# **SD-WAN rules**

SD-WAN rules, also known as PBR (policy-based routing), allow your network to determine the best path for network traffic. SD-WAN uses metrics about the health of the link to decide if the link is "good" or "bad". This allows traffic to be re-directed from a "bad" link to a "good" link, even if both links are still up. The metrics that SD-WAN can use to judge the health of a link are jitter, latency, and packet loss. Each metric is examined separately, so that a link that is "bad" for voice traffic due to high latency may still be "good" for bulk data due to low packet loss.

When there are no rules configured, you will see the following message on the SD-WAN rules landing page:

No SD-WAN Rules have been configured Create a new SD-WAN Rule

Click on the Create a new SD-WAN Rule link to create your first rule.

If you already have SD-WAN rules configured, you can create a new rule by clicking on the Add Rule button.

SD-WAN				+ Add Rule	
Dashboard W/	AN Map Health	Monitoring Rules			
You will then se	ee the Applicatior	n Rule screen.			
Performance Profile ①		Site Deployment ①	+ Add group	Application 🕕	+ Add application
Link Status Thresholds 🤅	)	No group is selected		No application is selected	
Latency (ms) (i) Bad above	Recovery margin				
1-2000	0-1999 (below 'Bad abov				
Bad above	Recovery margin				
1-1000	0-999 (below 'Bad above				
Probe Loss 🕕					
Bad when Good	when Unreachable when				
1-100 1-10	1-100				
Link selection strategy 👔					
Ranked	•				

The Name field allows you to specify a name for your new rule.

The Performance Profile is made of two parts. The Link Status Thresholds are used to determine each link's status (good/bad/unreachable). The Link Selection Strategy is used when any selected

link moves from good to bad status. The Link Selection Strategy is used to pick the new selected link to use.

esholds 🛈		
)		
	Recovery margin	
	0-1999 (below 'Bad abov	
	Recovery margin	
	0-999 (below 'Bad above	
Good when	Unreachable when	
	esholds ()	

## Link status thresholds

Each link in a rule has a set of metrics collected for it using probes. When these metrics for a particular link break or move back within the Link Status Thresholds, the status of that link changes between bad/good/unreachable.

Each row in Link Status Thresholds sets thresholds for a particular metric. At least one row needs to be configured. The rows configured are independent of the Link Selection Strategy.

A link must be within all three thresholds to be considered good. If a link is breaking at least one of the three thresholds it is considered bad.

## Latency

- Bad above If a link's latency increases past this threshold then the link's status becomes bad.
- Recovery margin A bad link will be considered good again (at least in terms of latency) once latency has reduced below the 'Bad Above' threshold by this amount.

## Jitter

- Bad above If a link's jitter increases past this threshold then the link's status becomes bad.
- Recovery margin A bad link will be considered good again (at least in terms of jitter) once jitter has reduced below the 'Bad Above' threshold by this amount.

## Probe loss

- Bad when A link will be considered bad (at least in terms of probe loss) if this many probes are lost in succession.
- Good when A bad link will be considered good again (at least in terms of probe loss) once this many probes are successful.
- Unreachable when A link will be considered unreachable if this many probes are lost in succession.

## Link selection strategy

For each group of links, a rule is applied so there will always be a selected link (when not loadbalanced). This selected link is the link that all traffic for that rule is directed through. If that selected link's metrics breaks one or more thresholds (configured by link status thresholds), then the Link Selection Strategy is used to determine the new selected link.

Regardless of Link Selection Strategy, links within threshold are always preferred over links breaking one or more thresholds.

## **Selection Strategies**

- Latency the link with the lowest latency is picked.
- Jitter the link with the lowest jitter is picked.
- Probe Loss the link with least current consecutive probe loss is selected.
- Ranked the link highest in the groups list is selected.
- Combined takes latency, jitter, and probe loss metrics into account to determine a single combined score. The link with the best (lowest) score is selected.

#### Site deployment

Site Deployment ①	+ Add group
No group is selected	

Links picked to make up the groups for a rule determine where the rule will be deployed. Between each router pair selected, two identical instances of the rule will be deployed, one on each of the routers.

Even though a 'source' and 'destination' router are selected, the rules are deployed identically on each router pairing.

Selecting a router pairing as Load Balanced means that when there are more than one link with a status of good (status determined by Link Status Thresholds) then traffic flows will proceed evenly over all those good links. If all links have gone bad then the Link Selection Strategy is used to pick one link for the traffic to use.

Within each router pair, links can be moved to have a higher or lower ranking within the group. This ranking is solely used for the Link Selection Strategy of 'Ranked'.

ite Deployment 🕕	+ Add group	
AR2050V-top A → B AR3050S-bottom	i	
Load Balance Members		
tunnel10/tunnel11	H	

When selecting a VPN member, you will be notified how many more rules can be created on the device. Remaining rule spaces are calculated by taking the highest rule ID and subtracting it from 500. When there are 0 rules available, you cannot select the member as a source or destination.

When selecting a VPN member, you can only select links between a source and destination device that have the same IP Version. If you select a link of type IPV6, then an IPV4 link cannot be selected in the same rule. Likewise, if you select a link of type IPV4, then an IPV6 link cannot be selected in the same rule. You will see a warning message if you attempt to select links that do not match.

+ Add application

The application list is provided by the active DPI engine. If there is no active DPI engine, then SD-WAN will enable the built-in DPI engine by default.

Applications	×
Search	
afp	
aim	
aimini	
ajp	
amazon	
amazonvideo	
amqp	
apple	

## Editing and deleting an SD-WAN rule

Name 👻	Link selectio 👻	Application 👻	Members	Action
Rule_100_3601_iax	Ranked	iax	2 members	:
Rule_101_5498_yo	Probe Loss	youtube	2 members	Edit Delete

To edit an SD-WAN rule, click on the Action drop-down, and select Edit. This will take you to the Application Rule screen for that rule.

To delete an SD-WAN rule, click on the Action drop-down, and select Delete. This will prompt you whether you want to delete the rule, and clicking on Delete will remove it.

### Managing SD-WAN rules in Vista Manager

Dashboard W.	AN Map Health	Monitoring	Rules	
╤ Filter data ⊸	Q Search by key	rword		ılıı ک
Name 👻	Link selectio	<ul> <li>Applicat</li> </ul>	tion 👻 Members 👻	Action
Facebook	Ranked	faceboo	k 2 members	:
Rule_1_dns	Ranked	dns	2 members	:
Rule_2_applepush	Ranked	applepu	sh 2 members	:
Rule_3_ssl_no_cert	Jitter	ssl_no_c	cert 2 members	:

1 to 4 of 4 I< < Page 1 of 1 > >I

You can see a table of the existing rules by clicking on the Rules tab.

Rules that have been configured using the CLI will not be visible in Vista Manager. If a rule was configured by Vista Manager, and then is altered via the CLI, the changes made in the CLI will not be visible inside Vista Manager. Therefore, you should not alter rules created in Vista Manager from the CLI.

The table of existing rules contains link state history. History information is polled and stored, so may be up to one minute out-of-date in the rule table.

## **Rule Discovery**

If the Vista Manager database is reset or initialized, the SD-WAN configuration will be read from each router in the network. The naming convention used by Vista Manager will be used to retrieve this information.

When the Vista Manager server is started, or when a new router is added to the network, the SD-WAN configuration will be read from the device and compared with the current database state. If there is a mis-match, then an event will be generated in Vista Manager to tell the user that the

configuration of the device is not compatible with Vista Manager's SD-WAN feature. The event log entry will be created when:

- Any rule configuration parameter differs between the Vista Manager database and the device.
- Any profile configuration parameter differs between the Vista Manager database and the device.
- Any group configuration information differs between the Vista Manager database and the device.
- Any probe configuration parameter differs between the Vista Manager database and the device.
- A rule on a device does not have an equivalent rule on another device, to maintain Vista Manager's rule of symmetry.

When Vista Manager detects a configuration mismatch, it will generate one event for the device that has the mismatch:

## SD-WAN configuration on the device does not match Vista Manager.

When Vista Manager detects a configuration mismatch, a notification will be displayed on the rule configuration table. The user will have the option to:

- Fix the rule using the **Reconcile** action, or
- Delete and recreate the rule.

## User permissions for rules

- A user can only create or edit a rule if they have read/write permissions for all routers specified in that rule.
- If a user has at least read-only permissions to one router in a rule, then they are able to view the rule configuration.
- If a router in a rule is down, the user cannot edit that rule. They can press delete for the rule, but this will only do a partial delete. This will only remove it from the online routers in the rule. They will be warned that the rule cannot be deleted from the routers that are offline. The rule containing the offline routers will remain in the configured rules table.

## Health

The health tab gives you an overview of the current health of your network in a single location.

The Source-Destination drop-down allows you to select a specific router, or show all routers. You can also limit which rules are shown by using a keyword to filter the results.

Click on the Export as CSV button to export all values. Click on the Columns button to choose which columns are shown.

Clicking on the toggle allows you to change the view between Rule Health and VPN Health.

## Rule health

Dashboard WAN Map	Health Monitoring H	lules					
Source-Dest							Rule Health VPN Health
≓ Filter data 🗸 Q	Search by keyword						e باب ا
Name	Source/dest	Application	Performance Profile	Latency	Jitter	Member Loss	Rule Health
Rule_17_7030_dns	B.AR30 ←→ A.AR20	dns	Latency	→ ■■ ← ■■	$\rightarrow$ == $\leftarrow$ ==	→ === ← ===	Good
Rule_14_4146_http_connect	B.AR30 ←→ A.AR20	http_connect	Latency	→ ■■ ← ■■	$\rightarrow$ == $\leftarrow$ ==	→ === ← ==	Good
Rule_13_461_hotmail	B.AR30 ←→ A.AR20	hotmail	Probe Loss	→ == ← ==	→ ==	→ === ← ===	Good

The rule health tab shows a summary of the state of all the rules in the network. You can click on a specific rule to see more information about that rule:

- the rule settings
- the rule status
- the current settings for:
  - latency
  - jitter
  - probe loss

## **VPN** health

Dashboard WAN Map Health Monitoring Rules									
Source-Dest All ~							Rule Health	VPN Health	
= Filter data ~ Q Search by keyword								⊎	ф
Name	Source/dest			Probe status	Latency	Jitter	Prob	e Loss	
tunnel10 / tunnel11	A.AR2050V-top tunnel10		B.AR3050S-bottom tunnel11	On	→ 50 ← 51	$\rightarrow 3 \\ \leftarrow 5$	→ 0 ← 0		
tunnel100	A.AR2050V-top tunnel100		B.AR3050S-bottom tunnel100	On	⇒ 51 ← 50	$\rightarrow 5$ $\leftarrow 3$	$ \stackrel{ ightarrow 0}{ ightarrow 0} $		
IPv6 Tunnel	A.AR2050V-top IPv6 Tunnel	$\leftrightarrow$	B.AR3050S-bottom IPv6 Tunnel	Off	$ \stackrel{\rightarrow}{\leftarrow} 0 \\ \stackrel{\leftarrow}{\leftarrow} 0 $	$ \stackrel{\rightarrow}{\leftarrow} 0 $	-		

The VPN health tab shows a summary of the state of all the VPNs in the network.

# Monitoring

CE Link Selection Bath

Dashboard	WAN Map	Health	Monitoring	Rules				
Source-Dest								
A.AR2050V-to	op -> B.AR4050S-	bottom 🗸	→ <del>*</del>					
Application Rule				September 6 20	019, 2:3	9 pm - Se	eptember	6 2019, 3:39 pm
Alister ~	CE Link Selecti	ion 🗔 Li	ink Performance		1h	12h	24h	Custom ~

The monitoring tab displays historic link and rule information. Vista Manager EX allows you to view up to 7 days of historic data.

The Source-Destination drop-down allows you to select a specific router, or show all routers. The Application Rule drop-down lets you select which rule to show. You can also choose the time-frame you wish to display; either the last 1 hour, the last 12 hours, the last 24 hours, or a custom range.

You can toggle which charts are shown. The Performance Routing Events chart is always available. The Link Selection Path and Link Performance charts are only available after a source and destination have been selected.

4= LINK Selection	IFau									
Alister Current link selection :	strategy: Ranked									
tunnel100										
tunnel10/tunnel11										
	14:34	14:41	14:47	14:54	15:01	15:07	15:14	15:21	15:27	15:34

The Link Selection Path chart shows a time-line of which link is being used for the selected rule. You can see which link selection strategy is being used, and the history of which link has been chosen.

The Link Performance charts show the performance history of a link for either latency or jitter. You can select which member you would like to see from the Members drop-down, or select multiple members to compare them.



The latency chart shows the history of the latency for the link. It also shows the good-below (green line) and bad-above (red line) thresholds for the link if they have been configured.



The jitter chart shows the amount of jitter for the link.

	Performant	nce Routing Events								
Ŧ	Filter data 🗸	Q. Search by keyword								
	Date	Rule	Application	Source	Destination	Event	Previous Link	Selected Link	Selection decision	Message
	11:25:34 2019-09-18	VNC	vnc	AR4050S-bottom B	AR2050V-top	Link State Good tunnel100	-	tunnel100 192.168.100.2		[Rule: VNC] tunnel100 li
	11:25:34 2019-09-18	VNC	vnc	-	-	Link Selected	-		-	cause: ID 2 removed frc
	11:25:34 2019-09-18	VNC	vnc	AR4050S-bottom B	AR2050V-top A	Link Selected ID 1 added to group 'VM_VNC_	tunnel2101 192.168.200.1	tunnel100 192.168.100.1	only available link	cause: ID 1 added to gr
	11:25:34 2019-09-18	VNC	vnc	AR4050S-bottom B	AR2050V-top A	Link State Good tunnel11	-	tunnel11 192.168.10.2		[Rule: VNC] tunnel11 lin

The Performance Routing Events chart shows all of the events that have occurred. You can limit which events are shown by using a keyword to filter the results. Click on the Export as CSV button to export all values. Click on the Columns button to choose which columns are shown.

## **User permissions**

A user must have read permissions to at least one router in a router pair in order to view rule information for that router pair. This applies to both viewing rule configuration, and viewing the historic link selection path. A user can only see events in the SD-WAN Routing Events table when they have at least read permissions on the source router for that event.

# **DPI** statistics

≡	Allied Telesi	s <sup>°</sup> Vista Manage	er EX				
<b>:</b> ≣	🔇 hq-gw						
⊕	Device Info Notes	Guest Devic	es Configs	Licenses	DPI per Entity	File System	
🥐	Device DPI	Per Entity	Provider: procera				
¢	Entity Application						
6	Entity		Zone: PRIVATE				
•	> PRIVATE	1 Network	Application		Traffic	:% 🔺	TX Packets
0	> PUBLIC	1 Network	udp		86.33		17260930
å	> VM_Zone	1 Network	tcp		10.29		1872699
			http		2.68		0

You can view DPI statistics for each entity for SD-WAN. To view the DPI statistics, navigate to Asset Management and click on a device. On the row of tabs, to the right of Licenses, click DPI per Entity. If Device DPI and Per Entity aren't already toggled on, click each of them to toggle them on.

Clicking on each entity on the left will show the stats, sorted by the highest % of traffic at the top. Clicking on a column sorts by that field. Clicking the > arrow to the left of the entity name will show the networks inside. If there's an arrow to the left of the network name, you can drill down to see each host. By clicking the Application tab, you can click on a particular application to see their stats. In the table, you can click on the zone to see the stats for networks, and drill down into a network and into hosts.

# Application reconfiguration support

Because enabling DPI may affect existing firewall/NAT/PBR rules, Vista Manager EX automatically redirects you to the **Applications** tab for a detailed reconfiguration of applications if required. Alternatively, you can navigate directly to this page to adjust the list of applications before enabling DPI, to ensure the router functions normally.

← 🔇 🖾 b1-gw		SSH to Device Backup Device Backup Area Reboot Device
Device Info Notes Guest D	evices Backups Configs	Licenses DPI per Entity File System Applications
DPI per Entity Entity Application	b1-gw DPI Configuration	DPI Counter per entity Running: Standalone Reset
Entity	Changes to DPI configuration may affer including Internet Breakout, Firewall ru	ect features that use applications ules, NAT rules, SD-WAN rules.
> VM_Zone 1 Net	Device DPI	
	Provider	Built-in 👻
	DPI Learning	
	DPI per Entity	
		Cancel Apply Changes Y

- <	s90				SSH	to Device Backup Devi	ce Reboot Device
Device Info	Notes	Guest Devices	Configs License	es DPI per Entity	/ File System	Applications	
Applicatio	n Manag	jement 🛈 📊	Device DPI OP	l Learning 🗾 I	DPI per Entity	Provider: built-in 🔹	Apply Changes
Туре	Name	Protocol	Source Ports	Destination Ports			Action
Custom (7) Custom applica	itions take prio	rity over DPI		Custom applica	tions will affect features	that use DPI applications. e.g. f	rewall/NAT/PBR rules
Promoted	aim	TCP	1024-65535	9898-9898			Î
Promoted	awc	TCP	1024-65535	65437-65438			i.
-							
Promoted	http	TCP	1024-65535	80-80			Î
Promoted	https	TCP	1024-65535	443-443			Î
DPI provide	r built-in (2 s take priority o	52) Running		DPI applications will a	ffect any features that us	e predefined applications. e.g. f	rewall/NAT/PBR rules
Predefined Prioritize to ove	<b>(35)</b> rride DPI appli	cation					
Predefined	icq	TCP	1024-65535	5190-5190			$\uparrow$
Predefined	ident	TCP	1024-65535	113-113			$\uparrow$
Predefined	imap 🤞	ТСР	1024-65535	143-143			$\uparrow$

Here, you will see custom applications and predefined applications of your selected device. If DPI is enabled, you will also see the DPI running status, providers and the number of DPI applications on the device.

Custom applications and predefined applications will appear in two groups, separated by the DPI group, which indicates priority:

- 1. Custom
- 2. DPI
- 3. Predefined

When DPI is enabled, a warning icon will appear beside the predefined applications. This indicates that:

- they may not work due to their lower priority, prompting you to promote them to custom
- if they overlap with DPI applications, they should be considered for promotion if any rules are using them

As a user with write permission, you will be able to:

- enable/disable various DPI settings
- change the DPI provider
- promote predefined applications to the custom category
- remove promoted applications from the custom category

# DPI learning and application sharing

Branch office routers (clients) can gain access to applications on a head office router (server) by using this functionality. Applications learned on the servers can be distributed to the clients, thus allowing features like Internet Breakout to be enabled on a client.

- AR3050S and AR4050S can be used as server devices that have advanced DPI engines available. This means that they can share their applications with other devices.
- AR2010V and AR2050V can be client devices. They will use a server device to send them the application data.
- This functionality requires AR-series devices to run AlliedWare Plus 5.5.1-1 or later.

Configure application sharing via 3 options:

- "Option 1: via Traffic map context menu" on page 158
- "Option 2: via Traffic side panel" on page 160
- "Option 3: via Asset Management > Applications tab" on page 161

## Option 1: via Traffic map context menu



- 1. Navigate to the traffic map.
- 2. Select at least one client router.
- 3. Right-click on the selected router(s) and select **Application Sharing** from the menu.



- 4. This opens up the Application Sharing side panel. You may remove or add more client devices here.
- 5. Next, select a server device from the dropdown list. Take note of the current DPI state of the server.



6. Click on the **Configure Device DPI** gear icon button if device DPI is disabled or to configure its settings.

1_S50-3050-SERVER DPI Configuration		×
Changes to DPI configuration ma including Internet Breakout, Fire	ay affect features that use a wall rules, NAT rules, SD-W	pplications /AN rules.
Device DPI		
Provider	Built-in	Ŧ
DPI Learning	7	
DPI per Entity		~
Application Sharing (requires I 1 client device	DPI Learning)	
	Cancel Apply	Chan

- 7. Turn on all settings to ensure a successful application sharing setup.
- 8. Click Apply Changes.
- 9. Finally, click **Save** on the side panel.

## Option 2: via Traffic side panel



- 1. Navigate to the traffic map.
- 2. Select a supported server/client device. This opens up the Traffic side panel.
- 3. Click on the **Device DPI** gear icon button if device DPI is disabled or to configure its settings.
- 4. If a server device was selected, carry out Steps 7-8 in Option 1.

5. If a client device was selected, fewer DPI settings will be displayed. Select a **Remote** provider to choose a server next.



- 6. Select a server from the dropdown list.
- 7. Click Apply Changes.

## Option 3: via Asset Management > Applications tab



- 1. Navigate to Asset Management. Select a supported device from the list.
- 2. Next, go to the **Applications** tab of that device.
- Click on the Configure Device DPI gear icon button if device DPI is disabled or to configure its settings.
- 4. If a server device was selected, carry out Steps 7-8 in Option 1.

If a client device was selected, fewer DPI settings will be displayed. Carry out Steps 5-7 in Option 2.

With DPI learning and application sharing configured and running successfully, you can then enable Internet Breakout for specific applications on clients from the Traffic side panel. Here, you can also see what applications have been learned from the server.

- 1. Navigate to the network map.
- 2. Select Traffic map mode.
- 3. Select a client device that you wish to enable Internet Breakout for.
- 4. On the Traffic side panel that launches, enable Internet Breakout accordingly.



Note: Application sharing (between a server and clients) will only be functional within an AMF area. It is possible to have multiple servers in different areas, but the clients of each server must be located in the same area as the server.

# Troubleshooting

# Ports used by Vista

Vista Manager EX makes use of the following ports. These ports may need to be configured on your firewall:



## Clear browser cache

Clear your browser's cache after upgrading your Vista Manager EX installation. Incomplete dialog boxes, incorrectly populated drop-down lists, and truncated forms are all symptoms of a caching problem.

# Allow Vista Manager EX to discover the AMF network

If, after installation, there are no devices on the AMF network/area map check that the following command has been run on your AMF controller (if present) and all AMF masters.

awplus# configure terminal
awplus(config)# atmf topology-gui enable

# x930 Expansion Module

Caution:

: The x930 expansion module is not recognized by Vista Manager. This means that it cannot configure VLANs on those ports.

# Vista Manager and RMON

When Vista Manager connects to an AlliedWare Plus network, it automatically enables the RMON (Remote Network Monitoring) commands on each AMF interface port that it finds. This is done for the purpose of collecting traffic statistics.

It does this by modifying the running config on all switchports that interconnect AMF devices (including LAGs). No notification is shown that these changes are being made.

Caution: If the copy run start or wr commands are run on one of these devices, these config changes will be made permanent.

# **EWIN** Testing Windows server

If you cannot connect remotely on Windows, try connecting locally on the Windows server by using localhost:

http://localhost:5000

You can test whether the plug-in APIs are active using the following URLs:

- https://localhost:5443/wireless\_plugin/api/plugin\_registration

{"version":"100","baseUrl":"http:///localhost:8080//wireless\_plugin//api","product":{"name":"AT-Vista Manaplugin","type":"awc","version":{"major":"1","minor":"2","revision":"0","build":"B06"},"capabilities":["node

https://localhost:6443/NetManager/api/plugin\_registration

{"version":"1.0.0", "baseUrl":"http://10.33.24.38/NetManager/api", "product": {"name":"SNMP Plugin", "type":"ann {"major":1, "minor":0, "revision":0, "build":"B04"}, "capabilities":["menu", "event"]}}

Note that these URLs can only be used locally on the Vista Manager server using "localhost".

# Reboot AMF master/controller after configuring certificates

If you receive the following error message:

Error during polling - Error: Device did not accept a certificate request and basic auth fallback is disabled. Details: Error: connect ECONNREFUSED xxx.xxx.xxx:12946

Check that you have correctly configured your AMF master/controller for certificate authentication and that you saved your configuration and rebooted your master/controller after running the **atmf trustpoint** command (see "Configure certificate for device authentication" on page 5).

# Problems adding plug-ins

If you are having difficulty adding the plug-ins in Vista Manager EX, make sure that you have done the following:

VRT DAPL Check that you have the correct URL for each plug-in as described in "Registering the plug-ins" on page 11, and click on Verify Connection.

 Image: Prior to Vista Manager 3.5.0, the Windows-based version of Vista Manager supported a lowercase URL for registering the SNMP plug-in. If you are upgrading from an earlier version, or porting to a different platform, you should re-register the SNMP plug-in using the mixed-case URL.

Server URL: https://<ip-address>:6443/NetManager

where <ip-address> is the IP address of the SNMP plug-in.

- Make sure that you have imported the plug-in server certificates as described in the "Initial Login" section in the Vista Manager EX<sup>™</sup> Installation Guide.
- Add the Vista Manager EX server address to your trusted sites as described in the Vista Manager EX<sup>™</sup> Installation Guide.
- Add an exception for the server to your web proxy as described in the Vista Manager EX<sup>™</sup> Installation Guide.

# Updating plug-ins

If you are having issues with plug-ins, you can update a plug-in without deleting it.

 From the System Management menu, go to the Plugins tab. Select the plug-in to update. Click Edit..



2. Click Verify Connection.

Plugins	AWC Plug-in		
AWC Plug-in	Server URL:		
SNMP Plug-in	https:// /wireless_plugin		9
		Cancel	Verify Connection

3. Click Save.

Plugins	Register Plugin Add Plugin	ı
AWC Plug-in	Please verify these certificate fingerprints match the ones the plugin is reporting. Please consult your plugin's documentation for how to view its certificate fingerprints.	
SNMP Plug-in	Plugin Certificate Fingerprints:	
	3 Edit Save	

# **EVIN** SNMP plug-in application pool settings

If you are having issues with the SNMP plug-in, you can check the IIS settings are correct.

- 1. Launch Internet Information Services (IIS) Manager on the Vista Manager EX server.
- Expand out the following items in the Connections pane tree on the left-hand side: Computer name -> Sites -> NetManager Site -> NetManager

3. Make sure that the **api** and **web2** applications are available, and configured, as in the following screenshots.

ns Applicatio	n Pools	5			
nt Page N-TD409C2SHLN (WIN-TD	nd manage	the list of applic	ation pools on the	server. Application po	ols are associa
Application Pools Filter:	• 🛒 G	o 👻 🙀 Show A	II Group by: No	Grouping	-
Name Name	Status	.NET CLR V	Managed Pipel	Identity	Applications
NetManager Site	Started	v4.0	Integrated	ApplicationPoolId	1
letManagerAppPool	Started	v4.0	Integrated	ApplicationPoolld	5
ani					
bin					
bin32					
rt					
S					
rs					
cons					
ogs					
aps					
bfiles					
nots					
node					
Smidh					
tools					
web2					
uginProxy					

4. Select **api** in the Connections pane and then select Basic Settings in the Actions pane.

Edit Application	?	×
Site name: NetManager Site		
Path: /NetManager		
Alias: Application pool:		
api NetManagerAppPool	Select	
Example: sales		
Physical path:		
C:\InstallTest\Plugins\AT-SNMP\NetManager\api		
Pass-through authentication		
Connect as Test Settings		
Enable Preload		
ОК	Cancel	

- 5. Click the select button and check that the Select Application Pool settings have the following properties:
  - .Net CLR version: 4.0
  - Pipeline mode: integration

Select Application Pool	?	×
Application pool:		
NetManagerAppPool		$\sim$
Properties:		
.Net CLR Version: 4.0 Pipeline mode: Integrated		
ОК	Cancel	

- 6. Repeat for the **web** application.
- 7. If the **NetManagerAppPool** does not have the required properties, then select Application Pool in the Connections pane.
- 8. Select **NetManagerAppPool** from the Application Pools screen and select Basic Settings from the Edit Application Pool pane.
- 9. The application pool settings should look like the following:

Edit Application Pool	?	$\times$
Name:		
NetManagerAppPool		
.NET CLR version:		
.NET CLR Version v4.0.30319		$\sim$
Managed pipeline mode:		
Integrated $\sim$		
Start application pool immediately	r	
ОК	Cance	I

Note: The "xxxxx" portion of the .Net CLR Version v4.0.xxxxx version will vary depending on the Windows OS installed.

## De-register the AWC plug-in on large wireless networks

Individual APs may disappear from the AWC plug-in if the plug-in is managing a large wireless network (approximately 600 APs or more). If this occurs, de-register the AWC plug-in from the Vista Manager's **System Management -> Plug-in Management** page. Features such as licensing, autorecovery, and importing an AP from a guest device will still work, even if the plug-in is not registered.

# **Unexpected Communication Error during installation**

When setting up your connection (Step 3: Set Up Your Network), you may receive the following error:

tep 3: Set Up Your Netw	rork	
Unexpected Commun	ication Error	×
inter AMF Network Ma	ster or Controller IPv4 or IPv6 Addre	ss or Domain Name:
10.87/108/3		
inter AMF Network Mas	ster or Controller Username and Pas	sword:
inter AMF Network Mas	ster or Controller Username and Pass	sword:
inter AMF Network Mas Username: Password:	ster or Controller Username and Pas	sword:

This is due to the **atmf topology-gui enable** command not having been run on the master. You can resolve this by running the command on the master, then clicking the Next button.

For further information, refer to "Allow Vista Manager EX to discover the AMF network" on page 163.

# Syslog generation for AMF guest devices

VA CAPL When a guest device joins or leaves an AMF network, syslog messages will be generated containing these fields:

- Network name
- Area name
- Port number
- Model type
- MAC address
- IP address

Information from these log messages are intended to help facilitate easy deployment and replacement of APs.

# **DAPL** Unable to enter Master/Controller IP address after skipping license page

Vista Manager 3.7.0 does not require a license on the VST-APL. If you skip the license step when installing the Vista Manager application, then at **Step3: Set up Your Network**, you may not be able to enter your Master or Controller's IP address.

Step 2: Optionally Use Trial Licenses	
The trial license will provide full access to all Vista Manager EX plugins for 90 days.	
Would you like to enable the 90 day trial license?	
Use 90 day trial license Skip this step Upload backup fr	le

To work-around this issue, perform the following steps:

1. Click Back:

Allied Telesis Vista Manager™ EX
Step 3: Set Up Your Network
Network Master or Controller
If you are unable to enter IP address
Enter AMF Network Master or Controller Username and Password:
B Password:
1 Click Back

2. This takes you to **Set Up Your Network**, and you can then enter the IP address of your AMF Master or Controller...

Allied Telesi	s Vista Manager™ EX
Step 3: Set Up Your Network	
Enter AMF Network Master or Contro	oller IPv4 or IPv6 Address or Domain Name:
skin network setun	Unload backup file

3. Click Next.

# Supported Device List

## AlliedWare Plus devices

The following table lists the AlliedWare Plus devices for which the new features of Vista Manager EX 3.9.0 are available. To use all the new features, the devices must run AlliedWare Plus version 5.5.2-0.1 or later.

Vista Manager 3.9.0 will work with older AlliedWare Plus devices too, but newer features may not be available. We recommend you use the most recent firmware for your device.

Table 1: Models and software file names

Models	Family
AMF Cloud	
SBx81CFC960	SBx8100
SBx908 GEN2	SBx908 GEN2
x950-28XSQ x950-28XTQm x950-52XSQ x950-52XTQm	x950
x930-28GTX x930-28GPX x930-28GSTX x930-52GTX x930-52GPX	x930
x550-18SXQ x550-18XTQ x550-18XSPQm	x550
x530-28GTXm x530-28GPXm x530-52GTXm x530-52GPXm x530DP-28GHXm x530DP-52GHXm x530L-10GHXm x530L-28GTX x530L-28GPX x530L-52GTX x530L-52GPX	x530 and x530L
x330-10GTX	x330
x320-10GH x320-11GPT	x320
x230-10GP x230-10GT x230-18GP x230-18GT x230-28GP x230-28GT x230L-17GT x230L-26GT	x230 and x230L
x220-28GS x220-52GT x220-52GP	x220

Table 1: Models and software file names (continued)

Models	Family
IE340-12GT IE340-12GP IE340-20GP IE340L-18GP	IE340
IE210L-10GP IE210L-18GP	IE210L
XS916MXT XS916MXS	XS900MX
GS980MX/10HSm GS980MX/28 GS980MX/28PSm GS980MX/52 GS980MX/52PSm	GS980MX
GS980EM/10H GS980EM/11PT	GS980EM
GS980M/52 GS980M/52PS	GS980M
GS970EMX/10	GS970EMX
GS970M/10PS GS970M/10 GS970M/18PS GS970M/18 GS970M/28PS GS970M/28	GS970M
10G Virtual UTM Firewall	
AR4050S AR3050S	AR-series UTM firewalls
AR2050V AR2010V AR1050 V	AR-series VPN routers

# Allied Telesis Wireless APs

For details about AP support, see the "What is the AWC Plug-in" section of the Autonomous Wave Control (AWC) Plug-in User Guide.

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