

AUGER IT Infrastructure Monitoring



Maximize your business continuity and productivity with a professional IT monitoring service, from Allied Telesis.

IT outages impact revenue, productivity and the reputation of your business. Today's IT networks are complex and demand specialized skills to maintain. High staff turnover costs money and raises the risk of business disruption.

Auger eases the challenges of business continuity, with:

- a cloud presence for collecting data about a customer's network and IT infrastructure performance;
- an on-premise presence when needed for gathering data and forwarding it to the cloud server;
- services (provided by Allied Telesis or our partners) for identifying and resolving issues on the monitored system;
- access for the end user to see the current IT infrastructure status; and
- long-term data collection for the deployment of proactive issue identification.

Service levels to suit your needs

Auger supports different monitoring service levels to accommodate the needs of your network. The consumption-based pricing model ensures you only pay for what you use.



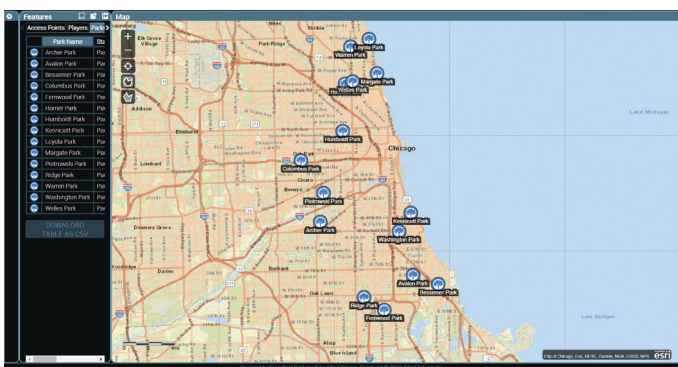
Tier	Questions being answered	Examples
Basic	Are my devices connected to the network and alive?	IoT and simple network devices.
Standard	What is the hardware health of my system?	Network and other hardware devices.
Premium	Are my services healthy and performing as needed?	Software systems and services.
Custom	How can I monitor custom or non-standard devices?	Customer developed infrastructure, either hardware or software.

As an example of these service levels in a deployment, suppose you have a video security system that consists of IP video cameras powered by PoE network devices and a recording software system running on a server in your data center.

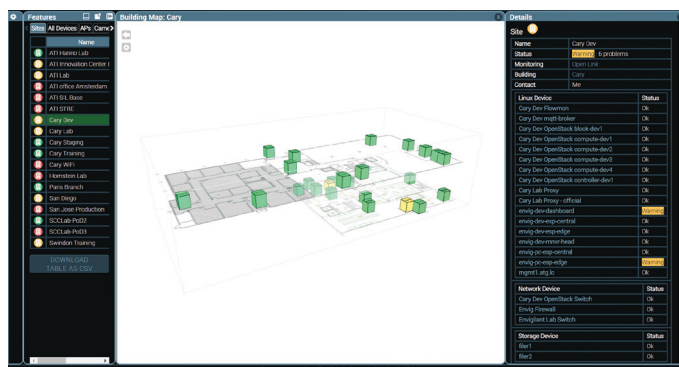
- The IP cameras could be monitored at the **Basic Level** – you'll know if any of them go offline or if the network latency becomes very high.
- The network devices providing power to the cameras could be monitored at the **Standard Level** – you'll know of any performance problems with the hardware.
- The VMS server and software could be monitored at the **Premium Level** – you'll know if any of the services become unavailable or if the server itself has resource issues.

Visualization

A key component of any intelligence gathering and decision support software system is visualization of the results. Visualizations are critical in both understanding exactly what is being impacted in the system as well as understanding what corrective actions will be most appropriate. The Auger dashboards present the most important information in a manner that maximizes its utility. Custom dashboards can also be constructed to show specific combinations of data.



Street-level map view



Building floorplan view



Custom dashboard view



Talk to us and find out if Auger can help your business. Our service plans are flexible and can be customized to meet your needs. [Contact Sales](#) to discuss your requirements.